

STRUCTURED SETTLEMENT ANNUITY STAFF & SUPPORT

Phone: 800-617-2861

Email: structuredsettlements@mutualofomaha.com

Hours: Monday - Friday 8:00am - 5:00pm Central

Broker/Administrator Website: www.mutualofomaha.com/structuredsettlements/brokers

Director, Annuities Product Management

Melanie Patton, JD, MBA, CSSC

402-351-2797

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National Sales Director, Structured Settlements (Sales/Product & Case Inquiries)

Doug Johnson, CSSC

540-425-4809

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Quote Desk (Daily Quotes & Lock-Ins) & Case Installation

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Commissions

Rachelle Ingalls-Sweeney, Manager

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Document Submission

All case documents starting from contract number 37265 and higher should be submitted via the Case Connect portal - <https://sscconnect.mutualofomaha.com/portal/>. All other case documents may be submitted electronically via email to structuredsettlements@mutualofomaha.com.

Appointment & Licensing

Please note that appointments will be processed upon the sale of a case, with the exception of Montana and Pennsylvania which require appointment prior to solicitation.

Doug Johnson, CSSC

540-425-4809

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Medical Underwriting Not available

Post Issue Customer Service (Check Replacement, Address/Beneficiary Change, Direct Deposit)

Jodene Rouse, Director - Benefit Services

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Dan Fischer, Supervisor Benefit Services

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Marcia Montgomery, Lead Ret Benefit Serv Specialist

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Toll Free: 800-843-2455

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Hours: Monday - Friday 7:00am-4:30pm Central

Service Website: www.mutualofomaha.com/structuredsettlements/service