Mutual of Omaha Insurance Company Corporate Governance Standards

The Board of Directors ("Board") of Mutual of Omaha Insurance Company ("Company") has adopted these Corporate Governance Standards to further its longstanding objective to provide appropriate governance of the Company for the long-term benefit of policyholders. Effective corporate governance requires a proactive, focused state of mind on the part of directors, the Board Chair, the Chief Executive Officer of the Company ("Chief Executive Officer"), and officers of the Company who provide reports to the Board or Board Committees ("Senior Management"), who are committed to the Company's success through maintenance of the highest ethical standards. These Corporate Governance Standards are not intended to be a static set of rules but will be reviewed regularly by the Executive and Governance Committee. All changes to these Corporate Governance Standards shall be approved in accordance with Section 31 of these Corporate Governance Standards.

Section 1 Mission of the Board

The Board oversees the performance of the Company in the interest and for the benefit of the policyholders. The Board has delegated to the Chief Executive Officer, together with the other officers of the Company, the authority and responsibility for managing the business of the Company under the direction of the Board.

Section 2 Board Responsibilities

The Board is responsible for providing oversight over the strategy, operations, and management of the Company. The Board collectively, and each director individually, is responsible for primarily the following:

- Encouraging a corporate-wide culture of ethical behavior and compliance with laws and regulations.
- Selecting, evaluating and approving the compensation for the Chief Executive Officer.
- Reviewing and approving the compensation of Executive Vice Presidents and other officers who report directly to the Chief Executive Officer ("Executive Management") and overseeing Executive Management succession planning.
- Reviewing, monitoring and, where appropriate, approving fundamental financial and business strategies and major corporate actions.
- Reviewing and approving the annual strategic business plan.
- Overseeing corporate health, performance, and adherence to corporate policy and procedures.
- Reviewing assessments and the management of the major risks facing the Company.

- Approving a written plan regulating the investment of the Company's assets and regularly reviewing investment activities and practices to determine compliance with the written plan.
- Formulating and periodically reviewing the Corporate Governance Standards.
- Reviewing and approving transactions involving \$25 million or more of the Company's capital, including those which are subject to the Company's Enterprise Contract Management Policy and Standard.
- Periodically assessing the effectiveness of the Board.
- Recommending and nominating candidates to the Board.

In all actions taken by the Board, the directors are expected to exercise their business judgment in what they reasonably believe to be the best interests of the Company. In discharging this obligation, each director may rely upon Board Committees of which the director is not a member, the Company's officers, outside advisors and independent auditors. Each director of the Company is expected to spend the time and effort necessary to properly discharge the director's responsibilities.

Section 3 Board Size

The Board shall consist of not less than five and not more than twelve directors. The Board believes that the quality of the individuals serving on the Board and the overall capabilities and talents of the Board is more important than the absolute number of members.

Section 4 Independence of Directors

At least two-thirds of the members of the Board and all of the members of the Audit Committee and the Talent Committee shall meet the definition of independence set forth in Section 5.

Section 5 <u>Definition of Independence</u>

No director qualifies as independent unless the Board affirmatively determines that the director is free of any relationship with the Company or its management that may impair the director's ability to make independent judgments. A director who is an employee of the Company is not independent. Notwithstanding the specific standards set forth below, a member of the Audit Committee may not, other than in his or her capacity as a member of the Audit Committee, the Board, or any other Board Committee, accept any consulting, advisory or other compensatory fee from the Company or be an affiliated person of the Company or any subsidiary thereof. An "affiliated person" is a person that directly, or indirectly through one or more intermediaries, controls an entity.

The Board will assess whether a director otherwise qualifies as independent based primarily on the following specific standards that focus on familial, employment and business relationships. However, other facts and circumstances may affect a director's independence and will be assessed on a case-by-case basis. The Board may exercise its discretion in determining whether any specific standard or other facts and circumstances impair a director's ability to make independent judgments.

- The director has been an employee of the Company within the last three years, or an immediate family member is, or has been within the last three years, an executive officer of the Company.
- The director or an immediate family member has received during any twelve-month period within the last three years more than \$120,000 in direct compensation from the Company other than director and committee fees and pension or other forms of deferred compensation for prior service (provided such compensation is not contingent in any way on continued service).
- The director: a) is a current partner or employee of a firm that is the Company's internal or external auditor; b) has an immediate family member who is a current partner of such a firm; c) has an immediate family member who is a current employee of such a firm and personally works on the Company's audit; or d) the director or an immediate family member was within the last three years a partner or employee of such a firm and personally worked on the Company's audit within that time.
- The director or an immediate family member is affiliated with or employed by the consultant to the Talent Committee of the Board.
- The director or an immediate family member is, or has been within the last three
 years, employed as an executive officer of another company where any of the
 Company's present executive officers at the same time serves or served on that
 company's compensation committee.
- The director is a current employee, or an immediate family member is a current executive officer, of a company that has made payments to, or received payments from, the Company for property or services in an amount which, in any of the last three fiscal years, exceeds the greater of \$1 million or 2% of such other company's consolidated gross revenues. For purposes of this standard, "property and services" will not include investments made by the Company in securities issued by such other company.

Each director shall notify the Board Chair and the Executive and Governance Committee as soon as practicable, of any event, situation, or condition that may affect the Board's evaluation of the director's independence.

For purposes of interpreting this governance standard, the commentary interpreting the definition of director independence set forth in Section 303A of the New York Stock Exchange Corporate Governance Rules may be considered. The term "executive officer" used above shall mean a chief executive officer, president, principal financial officer, principal accounting officer (or if there is no such accounting officer, the controller), and any officer in charge of a principal business unit, division or function.

The Executive and Governance Committee will review annually any changes to Rule 303A of the New York Stock Exchange to determine whether such changes should be reflected in this governance standard.

The Executive and Governance Committee will review annually the Board's compliance with the standards of independence set forth above.

Section 6 **Board Chair and Chief Executive Officer Positions**

The Chief Executive Officer will serve as Board Chair and will preside over all meetings of the Board and Policyholders. In the event of a vacancy in the Chief Executive Officer's position for any reason, the Industry Director shall serve as the Board Chair until a new Chief Executive Officer is in place.

Section 7 Board Chair and Lead Independent Director

In addition to the duties of all Board members as set forth above, the specific responsibilities of the Board Chair are as follows:

- Providing leadership to the Board, convening, and chairing its meetings.
- Coordinating with the Executive and Governance Committee to establish procedures to govern the Board's work.
- Overseeing the Board's discharge of its duties.
- Coordinating the scheduling of meetings of the Board and working with Committee Chairs to coordinate the schedule of meetings for Committees.
- Overseeing the proper flow of information to the Board and reviewing the adequacy and timing of documentary materials in support of management's proposals.
- Coordinating adequate lead time for effective study and discussion of business under consideration.
- Overseeing the preparation and distribution of annual meeting materials to policyholders.
- Assisting the Board in fulfilling the goals it sets by assigning specific tasks to members of the Board.
- Serving as principal liaison between the Board and management.
- Taking primary responsibility for shaping Board agendas in collaboration with Senior Management and the Lead Independent Director; consulting with all directors to ensure that Board agendas and information provide the Board with what is needed to fulfill its primary responsibilities.
- Representing the Company with various constituencies at the discretion of the Board
- Performing other duties as requested by the Board, depending on need and circumstance.

Additionally, the specific responsibilities of a non-management Board Chair would include:

- Scheduling and chairing executive sessions of the non-management directors.
- Developing the agenda for non-management director executive sessions based on input from the non-management directors.
- Advising the Chief Executive Officer of the substance of relevant discussions held during executive sessions of the non-management directors.
- Serving as principal liaison between the non-management directors and the Chief Executive Officer.

Additionally, the specific responsibilities of an independent Board Chair would include:

- Scheduling and chairing executive sessions of the independent directors.
- Developing the agenda for independent director executive sessions based on input from the independent directors.
- Leading the independent directors' evaluation of the Chief Executive Officer and communicating the annual performance evaluations and compensation decisions to the Chief Executive Officer.
- Advising the Chief Executive Officer of the substance of relevant discussions held during executive sessions of the independent directors.
- Serving as principal liaison between the independent directors and the Chief Executive Officer.

As the Board Chair is not independent, the independent directors shall elect an independent director to serve as the Lead Independent Director for a term of three years, with an expectation that the Lead Independent Director will serve a maximum limit of two consecutive terms, provided that the Lead Independent Director can serve more than two consecutive terms if the independent directors deem it to be in the best interests of the Company. In addition to the responsibilities of all Board members as set forth above, the specific responsibilities of the Lead Independent Director are as follows:

- Advising the Board Chair in the preparation of agendas for the Board meetings.
- Scheduling and chairing executive sessions of the independent directors.
- Developing the agendas for the executive sessions of the independent directors based upon input from directors.
- Performing other duties as requested by the Board Chair and the Board as a whole, depending on need and circumstance.
- Leading the independent directors' evaluation of the Chief Executive Officer and communicating the annual performance evaluations and compensation decisions to the Chief Executive Officer.
- Advising the Chief Executive Officer of the substance of relevant discussions held during executive sessions of the independent directors.
- Serving as principal liaison between the independent directors and the Board Chair.

 Establishing ground rules for the conduct of executive sessions of the independent directors, which will be approved by the Board.

Section 8 Board Membership Criteria/Director Qualification Standards

To be considered for Board membership, individuals should be committed to representing the long-term interests of the policyholders and possess all of the following personal characteristics:

- integrity and accountability
- informed judgment
- business competency
- maturity and self-confidence
- high ethical and performance standards

The Board as a whole should possess all of the following core competencies, with each candidate contributing knowledge, experience, and skills in at least one domain:

- accounting and finance
- business judgment
- management
- crisis response
- industry/government knowledge
- leadership
- strategy development
- technology

The Board values the distinctive skills, perspectives, and experiences that diversity in gender, race, ethnicity, geographic origin, ability, sexual orientation, military background, professional experience, and other dimensions of difference can bring to the Board.

At least one member of the Board (aside from the Chief Executive Officer) shall be an individual who has in excess of fifteen years of experience as a senior executive for a health and/or life insurance company similar to the Company. One such member of the Board shall be designated by the Board as the "Industry Director."

Section 9 Selection and Election of New Directors

The Executive and Governance Committee is responsible for the identification, evaluation, and recommendation of candidates for initial membership to the Board. In fulfilling this responsibility, the Executive and Governance Committee will observe the following process:

- The Executive and Governance Committee shall periodically assess the skills, background, diversity and expertise of existing Board members, anticipate potential director retirement dates, develop specific criteria for director candidates tailored to the Board's needs, and establish a candidate search and selection process as appropriate to enable the Executive and Governance Committee to recommend and the Board to approve the best qualified candidates for Board membership.
- The Executive and Governance Committee may receive referrals for director candidates from members of the Board or from any other source. These referrals will be considered as a part of the ongoing assessment of the composition of the Board described above.
- The qualifications of director candidates will be evaluated in accordance with the criteria set forth above. In completing this evaluation, the Executive and Governance Committee is empowered to interview the candidate and undertake any investigations that the Committee deems necessary. In addition, the Corporate Secretary will undertake a background investigation, the results of which will be provided to the Executive and Governance Committee.
- If the Executive and Governance Committee determines that a candidate is qualified and the election of the individual as a member of the Board would be in the best interests of the Company, a recommendation will be made to the full Board to extend an invitation to the candidate to join the Board. In connection with this recommendation, the Executive and Governance Committee will arrange for the candidate to meet the members of the Board upon request of the Board Chair. If the full Board determines that an invitation should be extended to the candidate, the Board Chair will deliver the invitation.
- If the candidate accepts the invitation, and the vacancy is being filled between Annual Meeting dates, the Board will vote to fill the vacancy. If the candidate is being considered for election at an Annual Meeting, the candidate's name will be included on the slate of director candidates submitted to the Corporate Secretary prior to the Annual Meeting, in that the election must be made by the policyholders. The term of any director elected to fill a vacancy is the period of time until the next Annual Meeting.

Section 10 Director Orientation and Continuing Education

The Company shall provide a comprehensive director orientation program. This program will enable new directors to become familiar with the Company's vision, strategic direction, financial matters, Corporate Governance Standards, Code of Business Conduct and Ethics for Members of the Board (the "Code of Ethics"), and other key policies and practices through a review of background materials and meetings with Senior Management.

The Company also recognizes the importance of continuing education for its directors. Directors shall be provided with continuing education on subjects that would assist them in discharging their duties, including regular programs on financial planning and analysis,

compliance and corporate governance developments, business-specific learning opportunities, and briefing sessions on topics that present special risks and opportunities to the Company.

Directors are encouraged to participate in continuing education programs and will provide the Executive and Governance Committee Chair with a list of the programs attended on an annual basis. The Corporate Secretary shall inform the directors about appropriate educational opportunities on a periodic basis and the Executive and Governance Committee shall oversee and periodically evaluate the director orientation and continuing education programs.

Section 11 <u>Ethics and Conflicts of Interest</u>

All directors must act ethically at all times and must adhere to the Company's Code of Ethics and Corporate Governance Standards. A breach of the Corporate Governance Standards shall be deemed a breach of the Code of Ethics. Each director shall read and acknowledge the Code of Ethics upon joining the Board and annually thereafter.

The Executive and Governance Committee will review the Code of Ethics on an annual basis and recommend any changes to the Board for approval.

All directors shall recuse themselves from any discussion or decision affecting their business or personal interests.

If any actual or potential breach of the Code of Ethics, specifically including any conflict of interest described in the Code of Ethics, arises for a director, the director shall promptly report such situation to the Board Chair. The Executive and Governance Committee shall appoint a committee composed of disinterested directors to review any significant conflicts of interest or other breaches of the Code of Ethics. If a significant conflict or breach occurs and cannot be resolved, the director shall resign.

Section 12 <u>Limits on Board Service</u>

In order to ensure that each director is able to devote sufficient time to assigned responsibilities, independent directors shall generally serve on no more than four outside boards of directors in addition to serving on the Company's Board. The four outside boards shall include no more than two public company boards. Management directors shall serve on no more than one board in addition to serving on the Company's Board. Company affiliates do not count as separate boards for either independent or management directors. Service on charitable or educational boards does not count towards these limits unless such service constitutes a significant demand on the director's time. Exceptions to these limits shall be approved on a case-by-case basis by the Executive and Governance Committee.

Directors shall notify the Executive and Governance Committee prior to accepting any additional board positions to ensure the new position and additional responsibilities do not compromise the director's ability to perform present and anticipated Company responsibilities. The Executive and Governance Committee shall consider and consult with the director on the following factors:

- Any business conflicts that may exist or be reasonably foreseeable between the Company and the other company.
- Any conflict regarding the regular Board meeting dates of the Company and the other company.
- If the director were to accept such additional board position, the continued ability of the director to devote the necessary time and energy to the director's Company Board responsibilities, as demonstrated by the director's current level of engagement and considering the director's employment and other Board responsibilities and the director's other significant commitments.

Following the Executive and Governance Committee's consideration of and consultation with the director on the above and any other relevant factors, the Executive and Governance Committee will indicate to the director either that the Board has no issue with the director accepting the other board position or that the Board prefers the director not accept such position, indicating the reasons therefor. If the director accepts the other board position after the Executive and Governance Committee has indicated the Board prefers that the director not do so, the director will submit to the Executive and Governance Committee the director's resignation from the Board. The Board, acting upon the recommendation of the Executive and Governance Committee, shall then determine whether continued service of that director is in the best interests of the Company.

Section 13 Election of Directors

The Board, acting upon the recommendation of the Executive and Governance Committee, will nominate annually the slate of directors recommended by the Executive and Governance Committee for continued Board service. The annual slate of directors will be compiled by the Executive and Governance Committee and shall include the Chief Executive Officer and an Industry Director. The Executive and Governance Committee may consider the need for refreshment of the skills and expertise on the Board in recommending the slate of directors. If the slate recommended by the Executive and Governance Committee is approved by the Board, the directors on the slate shall stand for election at the Company's annual meeting of policyholders. If the Board does not approve the slate recommended by the Executive and Governance Committee, the slate will be remanded to the Executive and Governance Committee for further review. The Executive and Governance Committee may or may not recommend a new slate of directors. All elected directors serve for one-year terms ending upon the election of directors at the subsequent annual meeting of policyholders.

Section 14 <u>Director Term Limits, Retirement and Resignation</u>

The Company recognizes that refreshment of the Board is important to ensure that the Board maintains the skills and experience necessary for proper oversight of the Company, but also recognizes that long-tenured directors develop sophisticated insight into the operations and culture of the Company. In order to maintain an appropriate balance of fresh ideas, skills and experience, Directors joining the Board prior to 2022 shall submit their resignation to the Executive and Governance Committee to become effective at the first annual meeting after they reach the age of 73, and Directors joining the Board in 2022 or later shall submit their resignation to the Executive and Governance Committee to become effective at the first annual meeting after the earlier of the Director (i) attaining the age of 75 or (ii) concluding 15 years of service on the Board. In addition to these limits, the Executive and Governance Committee shall review each director's performance in determining the composition of the annual slate of directors as provided in Section 16.

A director shall notify the Chair of the Executive and Governance Committee, reasonably in advance, if possible, of the director's retirement, change in employer, or other significant change in their professional roles and responsibilities. The Executive and Governance Committee shall then determine whether in its view continued service of the director is in the best interest of the Company considering the change in the director's professional circumstances. If the Executive and Governance Committee determines that the director's continued service is in the best interest of the Company, the Committee Chair shall notify the director of the Committee's determination. If the Executive and Governance Committee determines that in its view continued service of the director is not in the Company's best interest, the Committee shall recommend to the Board that the Board request the director's resignation. If the Board concurs with the Executive and Governance Committee's recommendation, the Chair of the Executive and Governance Committee shall so advise the director and the director shall resign from the Board.

Additionally, if other circumstances arise, such as poor health, that the Executive and Governance Committee believes limit a director's ability to serve effectively on the Board, or the director's conduct inside or outside the Board room reflects poorly on the Company or limits the ability of the Board as a whole to function effectively, the Executive and Governance Committee may recommend to the Board that the Board request the director's resignation. If the Board determines that the director's continued service on the Board is not in the best interest of the Company, the Chair of the Executive and Governance Committee shall so advise the director and the director shall resign from the Board.

Section 15 <u>Director Compensation</u>

The Board, upon recommendation of the Talent Committee, shall determine the form and amount of director compensation. The Talent Committee shall review at least every two

years director compensation in relation to compensation paid to directors of comparable corporations. Director compensation will be publicly disclosed to the extent required by law. Directors who are employees of the Company shall not normally be eligible for director compensation.

Section 16 **Board and Director Performance Evaluations**

The Board will perform a self-evaluation on an annual basis. The purpose of the self-evaluation is to improve the performance of the Board.

The Executive and Governance Committee will administer the evaluation process, which will include an overall assessment by each director of the performance of the Board and Board committees on which that director serves, a self-evaluation of that director's performance, and a peer evaluation of the performance of each other director. No more frequently than once every two years, the Executive and Governance Committee may elect to have the evaluation process facilitated by an outside consulting firm which is experienced in such matters.

The Executive and Governance Committee will compile the results of the evaluation of the Board and each Board Committee and present the results at the next regularly scheduled Board meeting. The director self-evaluation and peer evaluation results will be reviewed by the Executive and Governance Committee each year in order to facilitate the performance review in determining the annual slate of directors.

The Executive and Governance Committee will review each director's performance based upon an objective set of criteria for director performance recommended by the Executive and Governance Committee and approved by the Board, the self-evaluation completed by the director, and the peer evaluations completed by the other directors. The results of this review will be shared with the director in a meeting with the Executive and Governance Committee or a representative(s) of the Executive and Governance Committee. Absent cause (which shall include material failure to follow these Corporate Governance Standards or the Code of Ethics), any director deemed to have substandard performance will have a one-year period to address the performance issues identified as substandard as indicated in the director's evaluation. After such one-year period, if the Executive and Governance Committee determines that the performance issues have been fully and satisfactorily addressed, the director will be included on the slate of directors recommended by the Executive and Governance Committee, subject to the other provisions of these Corporate Governance Standards. The Executive and Governance Committee may request a director's letter of resignation or may recommend a director not stand for re-election if the director has not fully and satisfactorily addressed any substandard performance issue, or otherwise fails to meet the criteria for membership outlined in these Corporate Governance Standards or the Code of Ethics.

Section 17 Board Committee Structure

The standing Committees of the Board are the Audit Committee, the Executive and Governance Committee, the Investment and Risk Committee, and the Talent Committee. All standing Committees shall have a minimum of three members. The Executive and Governance Committee shall include the following three members: the Board Chair, the Lead Independent Director, and the Industry Director. The Board may create additional Committees as it sees fit and may designate the duties and power of such Committees as it deems appropriate.

Each Committee shall have its own written charter that addresses the Committee's purpose, authority, and responsibilities. Each Committee will review its charter on an annual basis and will submit any proposed changes to the Board for approval.

The Executive and Governance Committee shall periodically review the functions and structure of the standing Committees and recommend changes to the Board as deemed appropriate and consistent with these Corporate Governance Standards.

Section 18 Assignment and Rotation of Committee Chairs and Members

The Executive and Governance Committee shall consult periodically with individual directors on Committee membership and review annually the membership and Chair of Committees and recommend changes to the Board as deemed appropriate.

The Board, acting upon the recommendation of the Executive and Governance Committee, shall appoint Committee Chairs and members. Consideration shall be given to rotating Committee Chairs and members periodically at approximately five-year intervals, taking into consideration the desires of individual directors, the desirability of periodic rotation of Committee members, and the benefits of continuity and experience in Committee service; however, such a rotation should not be mandated as a policy.

Section 19 Board and Committee Meetings

The Board shall meet periodically, normally on a quarterly basis, with sufficient frequency to enable the Board to discharge its responsibilities. The time and location of the meetings will be determined by the Board Chair. Special meetings of the Board may be held at such time and location as the Board Chair may designate. Upon the written request of a majority of the directors for a special meeting, the Lead Independent Director shall have the right to call for a special meeting of the Board if the Board Chair fails to do so, to determine the agenda of such meeting and to bring all matters on the agenda to a vote. Committee meetings shall normally be scheduled in conjunction with and immediately prior to the full Board meeting. Additional Committee meetings shall be

scheduled as necessary to enable each Committee to appropriately discharge its responsibilities.

The Board Chair, in consultation with the Lead Independent Director, shall develop a proposed agenda for each Board meeting and send a draft of the proposed agenda to the directors. Each director is free to suggest items for inclusion on the agenda or to raise subjects that are not on the agenda for the meeting. The agenda must permit adequate time for discussion between management and the Board.

Each Committee Chair, in consultation with the Committee members and Senior Management, shall determine the frequency and length of the meetings of the Committee as deemed necessary to fulfill the responsibilities of the Committee. The Committee Chair shall preside over Committee meetings and have the power to establish rules and procedures for the conduct of Committee meetings.

The Committee Chair, in consultation with the Committee members and Senior Management, shall develop agendas to ensure that all relevant issues are addressed at the Committee meetings.

The Committee agenda and meeting minutes of each Committee shall be shared with the full Board. Each director may attend any meeting of any Committee with approval of the Committee Chair.

Section 20 Meetings of Independent Directors

The independent directors shall meet as necessary. Normally, an executive session will be held during the scheduled Board meeting each quarter. The conduct of the independent director executive session shall be governed by rules developed by the Lead Independent Director and approved by the Board. The Chief Executive Officer is invited to attend a portion of the executive session.

Section 21 <u>Executive Sessions of Committees</u>

An executive session of any Committee may be held upon the request of the Chair of that Committee or the request of any member. An executive session of a Committee will be presumed to include all members of that Committee, and only such non-members of that Committee who are specifically invited; provided, however, that if a Committee includes non-independent members, any independent director of the Committee can request an executive session of only the independent members of the Committee.

Section 22 Board Information, Materials, and Presentations

Information and data important to the Board's understanding of the business and any agenda items shall be distributed before the Board meetings with sufficient time for directors to review and reflect on key issues and to request supplemental information as necessary. On occasions, information will be discussed and may be distributed at the meeting. Directors shall also have access to Company information as they may require. Presentations to the Board shall be scheduled in a manner that will allow for question-and-answer sessions and for open discussion of key policies and practices.

Section 23 Retention of Board Information

It is the policy of the Company to manage corporate records in accordance with procedures established by the Company's Record Retention Schedule. Board materials are considered records of the Company and it is the responsibility of the Corporate Secretary to manage these records on behalf of the Board.

Given the sensitive and confidential nature of Board material, the Corporate Secretary shall retain records relating to Board meetings on the electronic board portal for eighteen (18) months after the date of the related meeting, after which time the records will be removed, subject to exceptions specified by either the Board or Corporate Secretary, and permanent records established according to the Company's Record Retention Schedule. The retention period of other board communications is also established at eighteen (18) months after the distribution date of such communication, subject to exceptions specified by either the Board or Corporate Secretary.

Directors that maintain notes or information from Board meetings or other Board communications shall destroy such materials within eighteen (18) months of receipt, subject to exceptions specified by either the Board or Corporate Secretary. Directors that require access to Board materials that are more than eighteen (18) months old should contact the Corporate Secretary for the information.

Section 24 <u>Executive Selection, Career Development and Succession Planning</u>

The Board is responsible for selection of a Chief Executive Officer.

The Chief Executive Officer shall make a report annually to the Board, in executive session, on the Company's program for Executive Management career development and succession planning. The Chief Executive Officer shall on a continuing basis make recommendations and evaluation of the Chief Executive Officer's potential successors to the Board in the event of an unexpected disability or incapacity.

The Board shall review the Chief Executive Officer and Executive Management succession plans, normally on an annual basis, for contingencies such as the departure, death, or disability of the Chief Executive Officer or other key officers so that, in the event of an untimely vacancy, an emergency succession plan is in place to facilitate the transition to both interim and longer-term leadership.

The Board, following a review by the Talent Committee, shall routinely monitor and review the career development and progression of Senior Management of the Company.

Section 25 <u>Executive Evaluation and Compensation</u>

The Talent Committee shall ensure that executive compensation is aligned with long-term corporate performance and is in the best interests of the Company's policyholders. Executive compensation will be publicly disclosed to the extent required by law.

The Talent Committee shall review and approve the Company's goals and objectives relevant to the compensation of the Chief Executive Officer. The Talent Committee, in consultation with all independent directors, shall evaluate the performance of the Chief Executive Officer based upon the established goals and objectives and shall make a compensation recommendation to the Company's independent directors based upon the results of the evaluation. The independent directors shall make a final evaluation of the performance of the Chief Executive Officer and a final determination of his or her compensation based upon the recommendations of the Talent Committee. The Lead Independent Director shall have the right to call for a vote of the Board on the termination of the Chief Executive Officer's employment with the Company.

The Talent Committee shall approve the appointment and initial compensation of Executive Management, with the Chair of the Talent Committee having authority to do so between meetings. The Talent Committee shall review and approve annually the performance and total compensation of Executive Management, as well as any off-cycle compensation changes. In addition, the Talent Committee shall review employee benefit and compensation programs covering Executive Management to determine that the programs are appropriate.

Section 26 Independent and Internal Auditors

The Board, through the Audit Committee, is responsible for engaging an independent auditor to audit the Company's financial statements, to review internal controls over the Company's financial reporting, examine the amounts and disclosures in the financial statements, assess the accounting principles and significant estimates made by the Company's management, and evaluate the Company's overall financial statement presentation. The Audit Committee shall periodically evaluate the qualifications, performance and independence of the auditor, and the nature and extent of non-audit services provided by the auditor to the Company. The Audit Committee shall recommend

to the Board for approval any change in the appointment of the independent auditor. Otherwise, the Audit Committee may approve the re-appointment of the independent auditor that was previously approved by the Board.

The Audit Committee shall monitor the performance of the Company's Internal Audit Division.

The Audit Committee shall ensure close coordination among the Company's management, the Board, the independent auditor, and the Internal Audit Division.

Section 27 Access to Senior Management and Employees

The Board should serve as a resource for Senior Management in matters of planning and policy. Directors shall have full and open access to Senior Management and other employees of the Company. Any meetings or contacts that a director wishes to initiate may be arranged through Senior Management. Directors will use good judgment to ensure contact is not distracting to the business operations of the Company. Generally, the Board Chair and Chief Executive Officer shall be advised of significant business contacts between directors and employees of the Company.

The Board encourages Senior Management to invite into Board and Committee meetings Company employees who can provide insight into items being discussed or have potential that Senior Management believes merits their being given exposure to the directors.

Section 28 Access to Outside Advisors

The Board shall have the right to retain outside financial, legal, compensation, or other experts or consultants, for any purpose reasonably related to the duties of the Board. Each Board Committee shall have the right to retain outside experts or consultants for any purpose reasonably related to its duties. Before retaining outside resources, the Board Chair, or the Committee Chair as appropriate, shall consider whether resources from inside the Company are available and appropriate for that purpose. In making this determination, the Committee Chair shall consult with the Board Chair and Lead Independent Director, or one of them if the other has or may have a conflict or is a subject of the engagement. The engagement of such experts or consultants shall be on terms and subject to guidelines that are substantially similar to those applied to engagements by the Company. The guidelines for such engagements shall be developed by the Executive and Governance Committee and approved by the Board. The Company will pay the expenses of such experts or consultants.

Section 29 **Board Interaction with Third Parties**

The Board believes that Senior Management speaks for the Company. Individual directors may, from time to time, at the request of Senior Management, meet or otherwise communicate with various constituencies (the press or public for example) on matters relating to the Company. If comments from the Board are appropriate, they should, in most circumstances, come from the Board Chair and Chief Executive Officer or Lead Independent Director. Generally, the Board Chair and Chief Executive Officer should be advised of significant contacts related to the Company between directors and third parties.

Section 30 Disclosure Regarding Corporate Governance

These Corporate Governance Standards will be made readily available to the policyholders of the Company and to any interested person upon request.

Section 31 Amendment of Corporate Governance Standards

Amendment of these Corporate Governance Standards will require the approval of a majority of the Board; provided, however, that amendment of Sections 6 (Board Chair and Chief Executive Officer Positions), 8 (Board Membership Criteria/Director Qualification Standards), 13 (Election of Directors), 17 (Board Committee Structure) or this Section 31 (Amendment of Corporate Governance Standards) of the Corporate Governance Standards will require approval by a supermajority (75% or more) of the Board, including the Board Chair.

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These standards were last updated May 19, 2023.