# Mutual of Omaha Fixed Income Investor Presentation September 2023



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## Today's Presenters



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## Agenda

- Enterprise Strategy
- Mutual Group of Insurance Companies:
   Overview and Financial Strength
- United of Omaha: Overview and Financial Strength
- Investment Overview
- Commitment to ESG
- Summary



# **Enterprise Strategy**



## Who We Are: 114 Years of Strength and Protection

# Committed to listening to our customers and helping them through life's transitions by providing an array of insurance and financial products

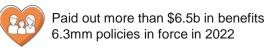
- Our mutual company structure provides a strong focus on long-term policyholder value
- Our diversified products are balanced across mortality, morbidity, and interest rate risks
- Our Strategic Business Units are organized around customer segments and drive differentiation through customer-specific solutions
- We have a strong balance sheet and long-term financial strength
- We are a Fortune 500 company offering insurance and financial products and services to customers in all 50 states





Fortune Ranking #324
Total Enterprise Assets\* of \$45bn
Mutual of Omaha's Statutory Surplus of \$4bn
FSR Rating: A+ / A1 / A+ (S&P/Moodys/AM Best)







More than 6,000 talented associates nationwide \*



## **Business Units Organized for Customer Focus**

Segments Customer Ages 25-29 Ages 30-34 Ages 35-40 Ages 40-54 Ages 55-64 Ages 65+ Married Young professionals Married with young Married with older **Empty nesters** Retired children children Financial Solutions Business Workplace Solutions **Senior Solutions** 

# **Products**

Accident Insurance Accidental Death Life (Term) Disability Mortgage Structured Settlement 401(k) **Group Benefits** 

Accident Insurance Life (Term and UL) Disability Mortgage Structured Settlement 401(k) **Group Benefits** 

Accident Insurance Life (Term and UL) Disability Investment Services Mortgage Structured Settlement 401(k) **Group Benefits** 

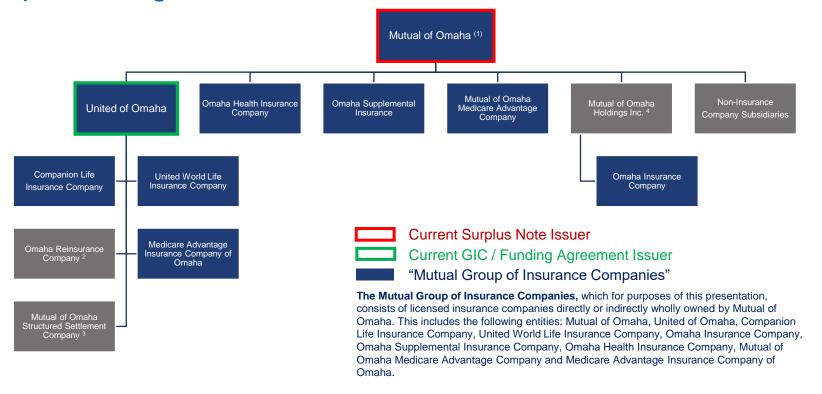
Long Term Care Life (Term and UL) Disability Investment Services Annuities Mortgage 401(k) **Group Benefits** 

Long Term Care Life (Final Expense) Disability Annuities Mortgage Pension Risk Transfer 401(k) **Group Benefits** 

Long Term Care Life (Final Expense) Reverse Mortgage Medicare Supplement Dental/PDP Pension Risk Transfer



## Simplified Organizational Structure



<sup>&</sup>lt;sup>1</sup> Mutual of Omaha is an operating insurance company

<sup>&</sup>lt;sup>2</sup> Omaha Reinsurance Company is a special purpose financial captive reinsurance company formed for the purpose of reinsuring certain term and universal life products

<sup>3</sup> Mutual of Omaha Structured Settlement Company accepts obligations from creditors to make structured settlement periodic payments, and invests the received funds

<sup>&</sup>lt;sup>4</sup> Mutual of Omaha Holdings Inc. is a holding company

## Highlights

- Mutual of Omaha is comprised of two primary insurance companies:
  - Mutual of Omaha Health Products
  - United of Omaha Health, Life, Annuities and Retirement Products

#### Robust Balance Sheet

- Strong balance sheet, supported by a high level of risk-based capital (470% RBC ratio for Mutual of Omaha as of YE 2022)
- Performance demonstrates longterm financial strength, stability, and policyholder focus
- Commitment to stable ratings

#### Diversification

- Positive growth in all business areas across a diversified distribution and product set
- Continued balance of mortality, morbidity and interest rate risk
- Top 10 market share in total life sales, Medicare supplement, whole life sales and indexed universal life sales

#### Differentiation

- Business Units organized around customer segments drive customer-specific solution development and channel distribution strategies
- More than 22 million lives covered in 2022, through broad portfolio of products/services differentiated by a range of customer value propositions



## Enterprise Strategic Priorities: Balanced Growth & Returns



## Reach more customers more directly

Broaden our market reach through direct distribution channels



## Expand customer value proposition with new solutions

Attract and retain, growing revenue and profitability



#### Enhance digital experience

Deploy new capabilities to enhance experience for **customers** and **producers** 



#### Selective inorganic growth

Pursue disciplined opportunities to complement existing business and our strategic ambitions

#### **Talent**

Our talent and culture attracts, develops and retains associates who are passionate about our purpose

### Technology

Our technology capabilities support our SBU differentiation and drive greater efficiencies

## Operational Excellence

Our operational excellence efforts enhance productivity and create capacity for growth

#### **Brand**

Our brand ensures Mutual of Omaha stands out in a crowded marketplace, opening doors for new customer relationships

#### **Innovation**

Our innovation efforts identify new sources of growth to support our multi-year ambitions

#### **ESG**

Our ESG efforts ensure we operate with sustainability, transparency and authenticity



## Highly Experienced Leadership Team



James Blackledge Chairman & CEO Joined MoO in 1989 40+ years experience



Jason Coyle Chief Internal Auditor Joined MoO in 2013 24 years experience



Nancy Crawford General Counsel Joined MoO in 1999 24 years experience



Scott Ault EVP, Workplace Solutions Joined MoO in 2004 25 years experience



Tracy DeWald Chief Risk Officer Joined MoO in 1998 35+ years experience



Liz Mazzotta
Chief Administrative Officer
Joined MoO in 1998
34 years experience



Rick Hrabchak CFO & CIO Joined MoO in 2016 36 years experience



Stacy Scholtz EVP, Financial Solutions Joined MoO in 1991 32 years experience



Mike Lechtenberger Chief Information Officer Joined MoO in 1986 36 years experience



Niki Manby Chief Strategy & Innovation Officer Joined MoO in 2019 20+ years experience



Brad Buechler EVP, Senior Solutions Joined MoO in 1991 32 years experience



## Ratings Profile: Highly Rated for Financial Strength

Mutual of Omaha United of Omaha

**S&P Global** Ratings

MOODY'S INVESTORS SERVICE



G							
S&P	Moody's	AM Best					
A+	<b>A</b> 1	A+					
Strong	Good	Superior					
Stable Outlook	Stable Outlook	Stable Outlook					
Strong competitive position reflects its broad product portfolio	Good asset quality	Balance Sheet Strength: Very Strong					
· ·	Strong brand recognition	Operating Performance: Strong					
Very strong capital and earnings and has consistently demonstrated solid capital redundancy	Good capitalization	Diversified product portfolio allows for resiliency					



## **Business Recognition and Accolades**

#1

Direct to
Consumer Life
Insurance
Provider (2)

#2

MedSupp Provider <sup>(1)</sup> #5

Whole Life Sales (2) Forbes
ADVISOR
BEST OF
2021

Best Life Insurance
Mutual of Omaha



#4 Best Life Insurance Companies for Seniors



Overall Total Life Sales <sup>(2)</sup> #11

Indexed Universal Life Sales <sup>(2)</sup> #2

Broker sold Whole Life Policies <sup>(2)</sup>



Mutual of Omaha ranks highest for digital user experience among prospective life insurance customers



#8

Total Term Sales (3) #8

Total Long-Term Disability Sales (3) #6

Group Short-Term Disability Sales (3)



Best Indexed Universal Life Insurance Company: Mutual of Omaha



#4 Best Life Insurers

<sup>(2)</sup> For 9-months ending September 30, 2022. Based on annualized plus 10 percent excess premium reported by survey participants in LIMRA's U.S. Retail Individual Life Insurance Sales Survey



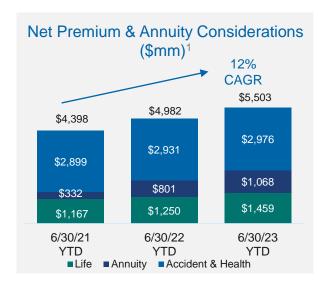


<sup>(1)</sup> Source: Mark Farrah Associates as of December 31, 2021

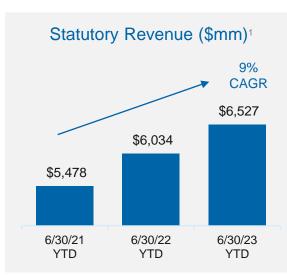
# Mutual Group of Insurance Companies: Overview and Financials



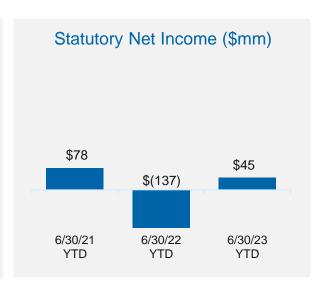
## SAP Financial Strength: Mutual Group of Insurance Companies



- 3-year CAGR on earned premium of 12% over the period
- Led by our group insurance businesses, all major lines contributed to this growth
- Significant success in 2022 on annuity sales that has continued in 2023, both group and individual



- 3-year CAGR on revenue of 9% over the period
- Continued to see expansion in all major lines of business, led by our group insurance
- Significant success in 2022 on annuity sales that has continued in 2023

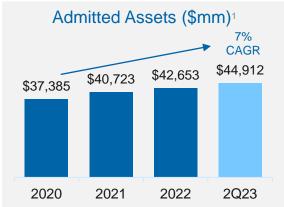


- Higher YoY earnings driven by improved life claims as well as favorable volatility and higher interest rate impact on mark-tomarket holdings
- SAP results impacted by strain due to reinvestment in growth opportunities
- Earnings impacted by lower valuation strain



## Solid Capital & Liquidity: Mutual Group of Insurance Companies





#### Capital:

- \$4bn of statutory surplus as of YE 2022
- Strong capital levels with Mutual of Omaha stand-alone RBC 470%

#### Liquidity:

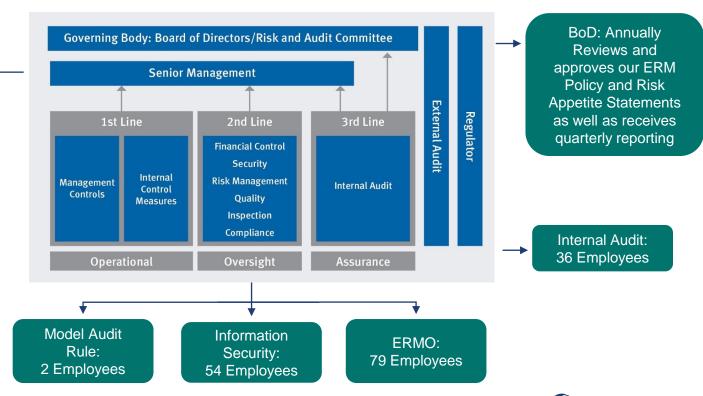
- Mutual Group of Insurance Companies' liquidity remains strong
- \$37.7bn investment portfolio managed with ample liquidity in both current environment and in severe stress test scenario
- \$300m of undrawn senior unsecured revolving credit facility. The facility matures in 2027
- Member of Federal Home Loan Bank of Topeka with \$3.15bn of pledged lending value at the FHLB



## Strong Financial and Risk Management Overview

Management-led Risk Oversight Committees

- Strong governance culture with oversight of all enterprise-wide key risks
- Robust risk monitoring with policies and limits



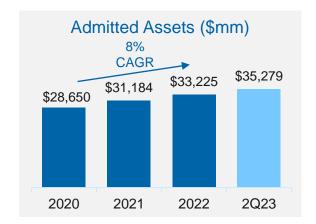


# United of Omaha: Overview and Financials



## Business Summary: United of Omaha

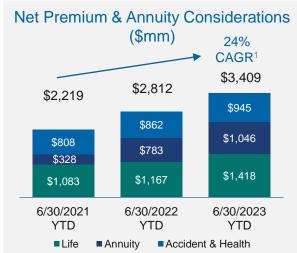
- Strong brand: United of Omaha is licensed in every state, except for the State of New York
- Well diversified business: United of Omaha sells a diverse range of products to individuals and institutions, primarily life insurance, annuities, guaranteed investment contracts, funding agreements and employee benefits
  - Economic risk evenly distributed across risk categories
  - Well diversified distribution channels
- Strong operating performance: Revenue growth (11% 3-year CAGR<sup>1</sup>) driven by sales and persistency
- Solid capital position: 370% RBC ratio as of YE 2022
- Strong financial strength ratings: A+ (Stable) from S&P; A1 (Stable) from Moody's; A+ (Stable) from A.M. Best
- **History of Growth**<sup>1</sup>: 3-year CAGR of 8% on assets, 11% on revenue and 17% on earned premium over the same period





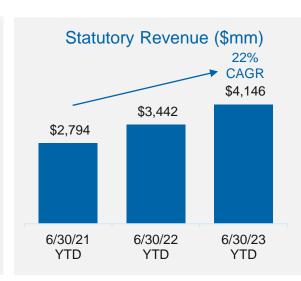


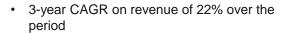
## SAP Financial Strength: United of Omaha



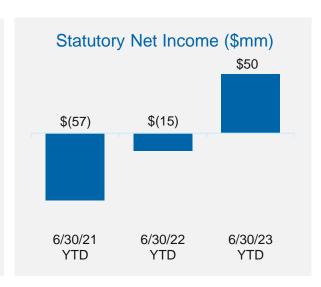


- All three major product categories contributed to the growth, led by group insurance businesses
- Significant success in 2022 on annuity sales that has continued in 2023





- Revenue in 2023 was 20% above prior year
- Continue to see expansion in all major lines, led by our group insurance businesses
- Significant success in 2022 on annuity sales that has continued in 2023



- Increase in earnings driven by decreased mortality, lower reserve strain on annuities and growth in the group business
- 2021 results were impacted by COVID-19 and to a lesser degree 2022
- SAP results impacted by strain due to reinvestment in growth opportunities



## Key Messages on 2023 Results: United of Omaha

# Higher earnings from improved mortality year-over year, stable capital position and significant revenue growth

### Sales and Revenue

- Increase in sales YoY; driven by strong growth in individual life, workplace and annuity
- Revenue up 20% over prior year

## **Operating Earnings**

 Increase in earnings driven by decreased mortality, lower reserve strain on annuities and growth in the group business

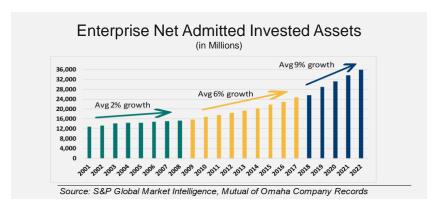


## Investment Overview

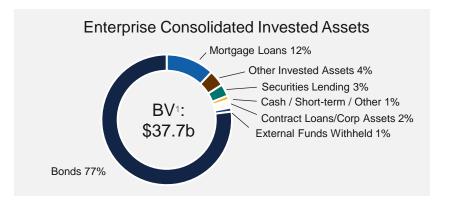


## Investment Management Overview

- Highly experienced, in-house operation
  - Seasoned leaders average 23 years of experience
  - Strong reputation and relationships generate value
- Investment strategy driven by liability needs
  - Well-aligned investment manager key to success
  - Liabilities (and assets) across the duration spectrum
  - 9% CAGR in invested assets over last 5-years



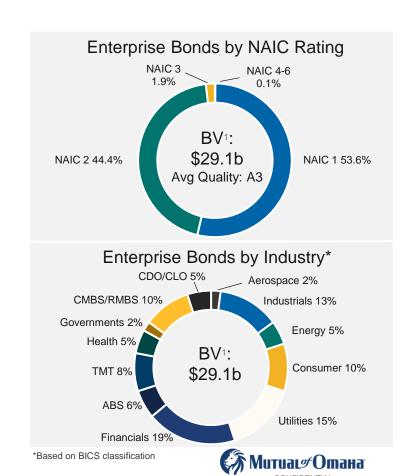
- Capital efficient and sustainable investments focused on the long-term
  - Exceptional performance vs. benchmarks for investment income, capital usage, and ALM
- Diversified portfolio of mainly investment grade bonds and high-quality mortgages
  - Limited equity and alternatives constructed to support liabilities of greater than 30-years





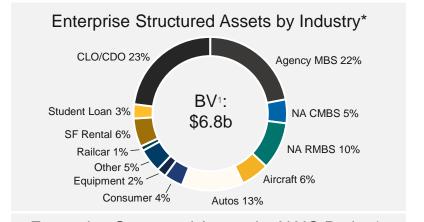
## **Enterprise Bonds Portfolio**

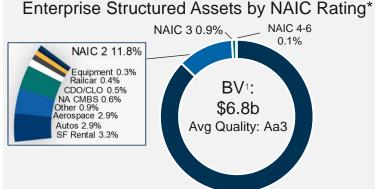
- Bonds represent 77% of invested asset portfolio
  - Well diversified across asset classes and economic segments
- High-quality, with 98% rated investment grade and just 0.1% in the NAIC 4 – 6 categories
- Favorable impairment environment continued in 2022; limited 2023 impairments YTD due to turmoil in banking sector
  - Disciplined, bottoms-up fundamentals have led to ratings migration and defaults consistently outperforming benchmarks



## **Enterprise Structured Bonds Portfolio**

- Structured Assets represent 18% of invested assets
- Very high-quality, with 99% rated investment grade and just 0.1% in the NAIC 4 – 6 categories
  - AA/AA- average rating across all structured positions
  - ~ 2/3rds of structured positions in senior tranches
  - CLO portfolio heavily skewed to NAIC 1 ratings categories
    - AAA (38%), AA (40%), A (19%), BBB (2%), BB (1%)
  - NAIC 2 positions limited and well-diversified across sectors
- Underwriting focus on underlying asset quality, structural protections, and key document terms
  - Not focused on unsustainable capital arbitrage via CFOs, rated funds, combo notes, etc.

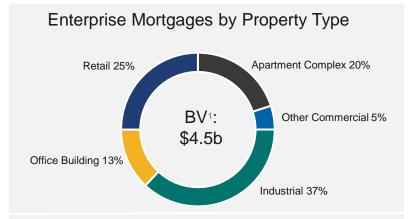


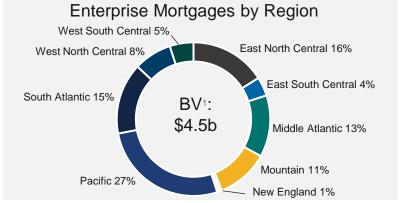




## Enterprise Mortgage Loan Portfolio

- Mortgage Loans represent 12% of invested assets
- Senior loans with prudent loan-to-value and debt service coverage ratios on stabilized properties
- Very high-quality commercial mortgage portfolio:
  - Weighted average LTV of 54% (2.4% with LTV > 70%)
  - Weighted average DSCR of 2.2x (2.4% with DSCR < 1.2x)</li>
  - Weighted average debt yield of 12.4% (2.9% with DY < 8%)</li>
  - 78% CM1, 21% CM2, 1% CM3, and just one CM4 of \$1MM
- CMLs focused on stable property types, such as multifamily, grocery-anchored retail, and industrial
- Only 1% of mortgage holdings mature in remainder of 2023, with another 1% maturing in 2024

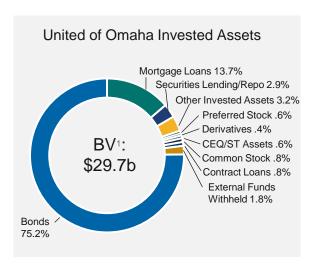


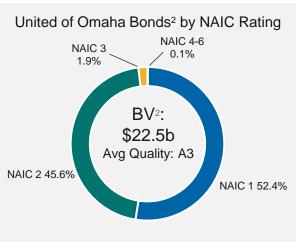


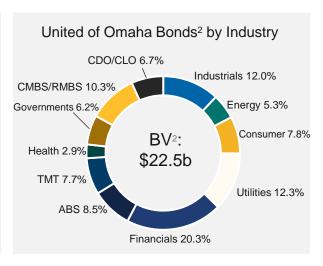


## United of Omaha Investment Portfolio

- United of Omaha's investment portfolio represents 79% of total Enterprise invested assets
- United's liabilities span the duration spectrum, allowing for a well-diversified asset portfolio
- **High-quality**, with 98% of bonds rated investment grade and just 0.1% NAC 4 6









<sup>&</sup>lt;sup>1</sup>Statutory book value as of June 30, 2023.

<sup>&</sup>lt;sup>2</sup> Includes short-term investments. Excludes \$444m of external funds withheld reinsurance.

## Our Commitment to ESG

At Mutual of Omaha, we are striving to integrate ESG as part of our everyday business practices. We are intentional and measured with our mission to help people protect what matters most.



## **ESG Integration Across Our Enterprise**

#### Commitment to Our Customers

Striving to provide valued solutions that meet their needs and deliver a superior customer experience





#### Risk Management

Ensuring the proactive management of key operational, strategic, compliance and emerging risks

#### **Human Capital**

Championing a strong employee culture and helping employees reach their full potential





#### Mutual of Omaha's Wild Kingdom

Advancing a rich 60-year history of spotlighting the protection of our environment and conservation of its resources

#### **Ethics and Privacy**

Delivering on our promises and honoring our commitments with transparency





#### Corporate Governance

Operating with integrity and accountability

#### Diversity, Equity & Inclusion

Building a culture that brings together diverse talent, providing individuals with what they need to succeed and encouraging acts of inclusion





#### Investments

Building a solid capital foundation for our company and our customers

#### **Protecting Our Planet**

Our commitment to protecting the environment includes sustainable operations, community engagement and philanthropy, associate activation and Wild Kingdom





#### Community Outreach and Philanthropy

In 2022, we granted more than \$10 million through our corporate giving and Mutual of Omaha Foundation to 120 local nonprofits and national disaster support. Our employees collectively volunteered 8,000 hours







# Summary



## A Financially Strong, Customer Focused Company



### Robust Balance Sheet

Strong capital and stable ratings



#### Balanced Growth and Returns

Top 10 market share in final expense life, Medicare supplement, group life, pension risk transfer



#### High Quality Investment Portfolio

Well diversified, conservative portfolio



#### **Business Unit Diversification**

Product and Distribution Diversification



#### Enterprise Strategic Focus

Talent, Technology and Growth



Strong Governance & Risk Management



# Appendix



# Mutual Group of Insurance Companies: SAP Financial Summary: As of and For the Six Months Ended June 30

(USD In Millions)	Mı	ıtual	of Om	aha	United of Omaha					Other Ins	sura	nce Aff	filiates		E	liminatio	ns		Total			
	2023	2	022	2021	2023	202	22	2021	:	2023	20	22	2021	:	2023	2022		2021	2023		2022	2021
Net Premium & Annuity Considerations	\$ 1,954	\$	1,889	\$ 1,859	\$ 3,409	\$ 2,8	312	\$ 2,219	\$	143	\$	142 \$	161	\$	(3)	\$ (3)	) \$	(3)	\$ 5,503	\$	4,840	\$ 4,236
Individual Life	-		-	-	1,102	1,0	007	935		42		41	42	2	-	-		-	1,14	4	1,049	977
Group Life	-		-	-	316	1	160	148		1		1	1		(2)	(2	)	(1)	315	5	159	147
Individual Annuities	-		-	-	471	1	129	68		-		-	-		-	-		-	47:	L	129	68
Group Annuities	-		-	-	575	$\epsilon$	654	261		22		9	1		-	-		-	597	7	663	262
Accident & Health	\$ 1,954	\$	1,889	1,859	945	8	362	808		78		91	11	7	(1)	(1	)	(2)	2,97	5	2,840	2,782
Statutory Revenue	\$ 2,141	\$	2,023	\$ 2,076	\$ 4,146	\$ 3,4	142	\$ 2,794	\$	336	\$	333 \$	351	\$	(96)	\$ (98)	\$	(95)	\$ 6,527	\$	5,700	\$ 5,126
Statutory Net Income(Loss)	\$ (2)	\$	(100)	\$ 139	\$ 50	\$ (	(15)	\$ (57)	\$	(3)	\$	(11) \$	5 (2)	\$	-	\$ -	\$	-	\$ 45	5 \$	(126)	\$ 80
First-year Commission Expenses <sup>1</sup>	56		56	56	204	1	176	150		2		1	2		-	-		-	262	2	233	208
Admitted Assets	\$ 10,378	\$ \$ !	9,944	\$ 9,740	\$ 35,279	\$ 31,4	469	\$ 29,787	\$	1,732	\$ 1	,809 \$	1,858	\$	(2,477)	\$ (2,550)	) \$ (	(2,433)	\$ 44,91	2 \$	40,672	\$ 38,952
Policy and Claims Reserves	\$ 5,202	\$ .	4,781	\$ 4,469	\$ 24,237	\$ 21,	128	\$ 18,814	\$	1,144	\$ 1	,065 \$	1,064	\$	-	\$ -	\$	-	\$ 30,58	3 \$	26,974	\$ 24,347
Surplus	\$ 3,995	\$	3,816	\$ 3,691	\$ 1,985	\$ 1,8	882	\$ 1,803	\$	372	\$	499 \$	473	\$	(2,357)	\$ (2,381)	) \$(	(2,276)	\$ 3,995	5 \$	3,816	\$ 3,691

<sup>1</sup> First-year commission expenses are immediately recognized under NAIC SAP but are normally deferred and amortized under GAAP if related to successful policy acquisition

Mutual Group of Insurance Companies, which for purposes of this presentation, consists of licensed insurance companies directly or indirectly wholly owned by Mutual of Omaha, including Mutual of Omaha, United of Omaha, Companion Life Insurance Company, United World Insurance Company, Omaha Insurance Company, Omaha Supplemental Insurance Company, Omaha Health Insurance Company, Mutual of Omaha, Medicare Advantage Company and Medicare Advantage Insurance Company of Omaha.



# Mutual Group of Insurance Companies: SAP Financial Summary: YE 2022

(USD In Millions)	Mu	tual of Om	iaha	Un	Other	Insura	ance Af	filiates	E	limination	ıs	Total				
	2022	2021	2020	2022	2021	2020	2022	20	021	2020	2022	2021	2020	2022	2021	2020
Net Premium & Annuity Considerations	\$ 3,843	\$ 3,779	\$ 3,715	\$ 5,987	\$ 4,841	\$ 4,576	\$ 285	5 \$	337	\$ 387	\$ (4)	\$ (5)	\$ (7)	\$ 10,111	\$ 8,952	\$ 8,671
Individual Life	-	-	-	1,975	1,817	1,500	7:	Э	80	75	-	-	-	2,054	1,897	1,575
Group Life	-	-	-	370	292	289	:	2	2	2	(2)	(3)	(3)	370	291	288
Individual Annuities	-	-	-	652	131	374	-		-	-	-	-	-	652	131	374
Group Annuities	-	-	-	1,244	968	846	2	3	12	15	-	-	-	1,272	980	861
Accident & Health	3,843	3,779	3,715	1,746	1,633	1,567	176	j.	243	295	(2)	(2)	(4)	5,763	5,653	5,573
Statutory Revenue	\$ 4,119	\$ 4,204	\$ 4,575	\$ 7,301	\$ 6,071	\$ 5,731	\$ 676	5 \$	727	\$ 749	\$ (199)	\$ (197)	\$ (201)	\$ 11,897	\$ 10,805	\$ 10,854
Statutory Net Income(Loss)	\$ (77)	\$ 220	\$ 767	\$ 11	\$ (29)	\$ 78	\$ (10	) \$	24	\$ (87)	\$ -	\$ -	\$ -	\$ (76)	\$ 215	\$ 758
First-year Commission Expenses <sup>1</sup>	107	107	136	333	282	220	7		8	11	-	-	-	447	397	367
Admitted Assets	\$ 10,171	\$ 10,342	\$ 9,440	\$ 33,225	\$ 31,184	\$ 28,650	\$ 1,858	\$ \$ 2	2,014	\$ 1,842	\$ (2,601)	\$ (2,817)	\$ (2,547)	\$ 42,653	\$ 40,723	\$ 37,385
Policy and Claims Reserves	\$ 5,055	\$ 4,637	\$ 4,290	\$ 22,796	\$ 19,731	\$ 17,908	\$ 1,092	\$ 1	,047	\$ 1,069	\$ -	\$ -	\$ -	\$ 28,943	\$ 25,415	\$ 23,267
Surplus	\$ 4,012	\$ 3,997	\$ 3,623	\$ 1,960	\$ 1,925	\$ 1,871	\$ 485	5 \$	511	\$ 477	\$ (2,444)	\$ (2,436)	\$ (2,349)	\$ 4,013	\$ 3,997	\$ 3,622

<sup>1</sup> First-year commission expenses are immediately recognized under NAIC SAP but are normally deferred and amortized under GAAP if related to successful policy acquisition

Mutual Group of Insurance Companies, which for purposes of this presentation, consists of licensed insurance companies directly or indirectly wholly owned by Mutual of Omaha, including Mutual of Omaha, United of Omaha, Companion Life Insurance Company, United World Insurance Company, Omaha Insurance Company, Omaha Supplemental Insurance Company, Omaha Health Insurance Company, Mutual of Omaha, Medicare Advantage Company and Medicare Advantage Insurance Company of Omaha.



## Thank You

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