## **2021 Star Ratings**

## Mutual of Omaha Rx - S7126

## 2021 Medicare Star Ratings

Every year, Medicare evaluates plans based on a 5-star rating system. Medicare Star Ratings help you know how good a job our plan is doing. You can use these Star Ratings to compare our plan's performance to other plans. The two main types of Star Ratings are:

- 1. An Overall Star Rating that combines all of our plan's scores.
- 2. Summary Star Ratings that focus on our medical or our prescription drug services.

Some of the areas Medicare reviews for these ratings include:

- How our members rate our plan's services and care;
- How well our doctors detect illnesses and keep members healthy;
- How well our plan helps our members use recommended and safe prescription medications.

For 2021, Mutual of Omaha Rx received the following Overall Star Rating from Medicare.

1	ł	★	☆
2.5	S	star	s

We received the following Summary Star Ratings for Mutual of Omaha Rx's health/drug plan services:

Health Plan Services:

Not offered ★★☆

2.5 Stars

Drug Plan Services:

The number of stars shows how well our plan performs.

*****	5 stars - excellent
$\star\star\star\star$	4 stars - above average
***	3 stars - average
**	2 stars - below average
*	1 star - poor

Learn more about our plan and how we are different from other plans at www.medicare.gov.

You may also contact us 24 Hours a day Eastern time, 7 days a week at 800-961-9006 (toll-free) or 800-584-6939 (TTY).

Current members please call 855-864-6797 (toll-free) or 800-716-3231 (TTY).

Star Ratings are based on 5 Stars. Star Ratings are assessed each year and may change from one year to the next.