

# 2024 BENEFITS GUIDE

Meaningful Benefits for All  
Aspects of Your Life

BE

AT

YOUR

BEST



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**NOTE:** This packet is only a summary of the Employee Benefits program. A more complete description of the program's provisions and benefits can be found in the [Summary Plan Description](#), Plan documents and underlying contracts. In the event of a discrepancy between the [Summary Plan Description](#) and the Plan documents, the plan documents and underlying contracts will rule. The Company reserves the right to make final decisions concerning the interpretation and application of the Employee Benefit's program and the benefit plans.

# We offer a variety of benefits to help protect what matter most to our employees.

This guide will help you understand benefits that are offered here at Mutual of Omaha. As you can tell below in the chart, we have benefits that are separate from your health insurance and even more that are not listed in the chart below. Throughout your career, you'll have opportunities to make choices that can help you reach your financial health and happiness goals. Selecting your benefits is one of those opportunities.

## Benefits Eligibility & Options

The following benefit plans are available according to your employment status, if you enroll during your designated enrollment period:

| Benefit Plan                                                                                                                      | Coverage Effective Date | Regular Status |             |          | Temporary Status |
|-----------------------------------------------------------------------------------------------------------------------------------|-------------------------|----------------|-------------|----------|------------------|
|                                                                                                                                   |                         | 30 hrs or more | 20 – 29 hrs | < 20 hrs | 40 or less       |
| Basic Employee Life & Basic Long-Term Disability                                                                                  | Date of Hire            | X              |             |          |                  |
| Health, Dental, Vision                                                                                                            | Benefits Effective Date | X              |             |          | *                |
| Supplemental Life, Spouse Life, Child Life, Basic Accidental Death & Dismemberment, Supplemental Accidental Death & Dismemberment | Benefits Effective Date | X              |             |          |                  |
| Supplemental Long-Term Disability                                                                                                 | Benefits Effective Date | X              |             |          |                  |
| Health Care Flexible Spending Account                                                                                             | Benefits Effective Date | X              |             |          |                  |
| Voluntary Accident Insurance                                                                                                      | Benefits Effective Date | X              |             |          |                  |
| Voluntary Critical Illness Insurance                                                                                              | Benefits Effective Date | X              |             |          |                  |
| Voluntary Hospital Indemnity Insurance                                                                                            | Benefits Effective Date | X              |             |          |                  |
| Dependent Care Flexible Spending Account                                                                                          | Benefits Effective Date | X              | X           | X        |                  |
| ARAG Legal Services w/ ID Theft Protection                                                                                        | Benefits Effective Date | X              | X           | X        |                  |
| Nationwide Pet Insurance                                                                                                          | Benefits Effective Date | X              | X           | X        | X                |
| Amplifon Hearing Discount Program                                                                                                 | Benefits Effective Date | X              | X           | X        | X                |
| 401(k) Plan                                                                                                                       | Benefits Effective Date | X              | X           | X        | X                |
| Vacation Accrual                                                                                                                  | Benefit Effective Date  | X              | X           | X        | X                |
| Personal Time                                                                                                                     | Date of Hire            | X              | X           | X        | X                |
| Holidays                                                                                                                          | Date of Hire            | X              | X           | X        | X                |
| Tuition Reimbursement                                                                                                             | Date of Hire            | X              | X           |          |                  |

**\*May be eligible for health only benefits if scheduled hours are 30 hours or more per week**

## Your benefit effective date is based on your hire date with the company:

| Hire Dates    | Benefit Effective Date |
|---------------|------------------------|
| 1/1 – 1/18    | 2/1                    |
| 1/19 – 2/16   | 3/1                    |
| 2/17 - 3/18   | 4/1                    |
| 3/19 - 4/17   | 5/1                    |
| 4/18 - 5/18   | 6/1                    |
| 5/19 - 6/17   | 7/1                    |
| 6/18 - 7/18   | 8/1                    |
| 7/19 - 8/18   | 9/1                    |
| 8/19 - 9/17   | 10/1                   |
| 9/18 - 10/18  | 11/1                   |
| 10/19 - 11/17 | 12/1                   |
| 11/18 - 12/18 | 1/1                    |
| 12/19 - 12/31 | 2/1                    |

### Eligible Dependents

You may elect coverage for applicable benefits for yourself and any of the following dependents:

- Your spouse
  - A person to whom you are legally married, whether of the opposite sex or the same sex, as recognized and allowed by the laws of the state in which you become married. Copy of certified marriage license is required to establish eligibility.
- Your Child, or Foster Child, up to age 26, unless the Child meets the requirements as an Incapacitated Child
  - Your naturally born child; a child that you have legally adopted; your step-child; your foster child who has been placed in your care pursuant to a judgment, decree or court order; or a child for whom you have been appointed legal guardian.

**NOTE:** If you are enrolling a spouse for any coverage, you must provide a copy of your certified marriage license, if you are married, prior to your benefits effective date. You must also provide a birth certificate for each child you are covering under any of your benefits prior to your benefits effective date. These can be faxed to (402) 351-6192 or scanned/ emailed to [benefits.hotline@mutualofomaha.com](mailto:benefits.hotline@mutualofomaha.com).

### Level of Coverage Options

You can elect enrollment coverage for:

- Employee Only (You are the only person covered)
- Employee + One (You and one eligible dependent is covered, spouse or child)
- Employee + Family (You and two or more eligible dependents are covered)

### Enrollment

Mutual of Omaha utilizes an electronic enrollment process. You will need to make elections prior to your benefits effective date.

Coverages elected remain in effect throughout the year unless you experience a qualified life event. A lot can happen during the year. Each fall, we offer an annual enrollment period so you can make sure your benefits help protect your changing needs and to make your elections for the next year.

### Qualified Life Events

IRS regulations determine when you can make changes to your benefit elections depending on changes in your status. Following are some examples of what may qualify:

- You become married or divorced
- You acquire an eligible dependent
- Your spouse loses health coverage under an employer's group plan because of a change in your spouse's job status or because the spouse's employer terminates its group plan
- Your dependent loses his or her eligibility under this Plan or another employer's group plan
- Your spouse or dependent obtains coverage under an employer's group plan because of a change in his or her job status or because his or her employer begins offering a group plan
- Your spouse makes a change during his or her employer's annual enrollment, with an effective date other than January 1.

In most situations, you may only add or delete dependents from your current coverage as the result of a Life Event change in status with the proper documentation, if required. Changes to your plan options must be consistent with the Life Event. If you increase the payroll deduction amount for Your Health Care Flexible Spending Account with an eligible Life Event, the increased dollar amount must be used for expenses incurred after the Life Event for services to be consistent with the Life Event.

[Click here for more information on Qualified Life Events.](#)

To make a change in coverage due to a Life Event change in status, you must report the change in status to Corporate Benefits and Services Department within 31 days of the event. If you do not contact the Corporate Benefits and Service Department within 31 days of the Life Event and you are electing to add a dependent, you will need to wait until the next annual enrollment. If you are removing a spouse and did not contact the Corporate Benefits Service Department, you will be required to pay the premium for that dependent for the remainder of the Benefit Year, but the dependent will be removed from your coverages, if ineligible. To request a Life Event change online, sign into PeopleSoft>click on the Benefits tile, and then click on Life Events.

You may also contact the Corporate Benefits and Services Department by calling the HR Hotline at 402-351-3300 and select option "1" or toll free 1-800-365-1405. You may also e-mail the Benefits Hotline for any questions you have regarding qualified Life Event changes.

## Health Options and Coverage Details

### Waive Health Coverage

Waiving health coverage means that you are not electing health coverage through your employment with Mutual of Omaha. If you waive coverage, you should have health coverage through another plan or you may be subject to fines/ penalties for not carrying health coverage (per the Affordable Care Act). When considering other options available to you, such as a spouse's plan, compare your options, look at physicians in the network, premiums and/or differences in coverage to find the best option for you and your family.

Many plans, including those offered to Mutual of Omaha employees, have a Coordination of Benefits plan provision. With Coordination of Benefits plan provisions, one plan will pay its full benefits first, then the other plan may only pay up to the amount what would have paid had it been the primary plan. You may find you are paying premium for two plans, but not receiving the anticipated benefits of both at the same time.

If you waive health coverage and experience a Life Event, such as a loss of other group health coverage, you can enroll in our plan by contacting us within 31 days of the event.

## Health Coverage

Our health coverage is through Aetna. The health plan allows you complete freedom to go to any in-network health care provider. If you use an out-of-network provider, you will have a higher out of pocket expense. This includes direct access to specialists without prior approval from the plan. When using in-network providers, you reduce your out-of-pocket health care expenses because providers have agreed upon certain rates for their services, deductibles are lower, and the plan pays a larger percentage of the expenses. If you choose out-of-network providers, you will have higher out of pocket costs because the deductibles are higher, and the plan pays a smaller percentage of the expenses.

In-network providers can be found online or by contacting Aetna Customer Service. This website and contact number for customer services is referenced on the last page of this guide and is available on the ID card you'll receive after enrolling in the plan.

## Deductible and Out-of-Pocket Maximum

The health plan has two deductible options available. A deductible is the amount of covered expenses that you must pay before the plan will start paying benefits, except for preventive benefits.

If you reach the out-of-pocket maximum, the health plan will pay 100% of incurred allowed expenses for the remaining portion of the calendar year.

We will recognize prior health plan deductibles for new hires and employees of an acquired company only with respect to medical (not prescription) expenses applied to deductibles of the plan that provided coverage during the employee's first Plan Year (January 1 – December 31) of service with our Company. This does not include copays and coinsurance applied towards your prior health coverage. Explanation of Benefits (EOB's) reflecting YTD deductibles can be faxed to Aetna; Attn: Tammy Richardson at 860-907-3894.

Please note that our High Deductible \$1250/ \$2500 PPO plan is not a qualified plan for HSA account set up. We offer a Health Care Flexible Spending Account (FSA).

[For more information on your health benefits, click here.](#)

## Schedule of Benefits

As this is an ERISA plan, you have certain rights under the Plan. Please see the Administrative Information Section of the [Summary Plan Description](#) for additional information.

**Prepared for:**

|                       |                                                 |
|-----------------------|-------------------------------------------------|
| Employer:             | Mutual of Omaha Insurance Company               |
| Contract number:      | MSA-0867953                                     |
| Control number:       | 0847850                                         |
| Plan name:            | Choice POS II - \$750 & \$1,250 Deductible Plan |
| Schedule of benefits: | 1A & 1B                                         |
| Plan effective date:  | January 1, 2024                                 |
| Plan issue date:      | January 1, 2024                                 |

**Third Party Administrative Services provided by Aetna Life Insurance Company**

This schedule of benefits (schedule) lists the **deductibles, copayments** or **payment percentage**, if any apply to the **covered services** you receive under the plan. You should review this schedule to become aware of these and any limits that apply to these services.

### How your cost share works

- The **deductibles** and **copayments**, if any, listed in the schedule below are the amounts that you pay for **covered services**.
  - For the **covered services** under your medical plan, you will be responsible for the dollar amount
  - For pharmacy benefits where a percentage cost share acts like a **copayment**, you will be responsible for the percentage amount
- **Payment percentage** amounts, if any, listed in the schedule below are what the plan will pay for **covered services**.
- Sometimes your cost share shows a combination of your dollar amount **copayment** that you will be responsible for and the **payment percentage** that your plan will pay.
- You are responsible to pay any **deductibles, copayments** and remaining **payment percentage**, if they apply and before the plan will pay for any **covered services**.
- This plan doesn't cover every health care service. You pay the full amount of any health care service you get that is not a **covered service**.
- This plan has limits for some **covered services**. For example, these could be visit, day or dollar limits. They may be:
  - Combined limits between in-**network** and **out-of-network providers**
  - Separate limits for in-**network** and **out-of-network providers**
  - Based on a Calendar Year (January 1 - December 31) under this planSee the schedule for more information about limits.
- Your cost share may vary if the **covered service** is preventive or not. Ask your **physician** or contact us if you have a question about what your cost share will be.

For examples of how cost share and **deductible** work, go to the *Using your Aetna benefits* section under Individuals & Families at <https://www.aetna.com/>

#### Important note:

**Covered services** are subject to the **deductible, maximum out-of-pocket, limits, copayment** or **payment percentage** unless otherwise stated in this schedule.

Under this plan, your **copayment** does not apply to any **deductible**.

### How your deductible works

The **deductible** is the amount you pay for **covered services** each year before the plan starts to pay. This is in addition to any **copayment** or **payment percentage** you pay when you get **covered services** from an in-**network, out-of-network provider**. This schedule shows the **deductible** amounts that apply to your plan. Once you have met your **deductible**, we will start sharing the cost when you get **covered services**. You will continue to pay **copayments** or **payment percentage**, if any, for **covered services** after you meet your **deductible**.

### How your PCP or physician office visit cost share works

You will pay the **PCP** cost share when you get **covered services** from any **PCP**.

### How your maximum out-of-pocket works

This schedule shows the **maximum out-of-pocket limits** that apply to your plan. Once you reach your **maximum out-of-pocket limit**, your plan will pay for **covered services** for the remainder of that year.

## Contact us

We are here to answer questions. See the *Contact us* section in your booklet.

This schedule replaces any schedule of benefits previously in use. Keep it with your booklet.

## Plan features

### Precertification covered services reduction

This only applies to **out-of-network covered services**:

Your booklet contains a complete description of the **precertification** process. You will find details in the *Medical necessity and precertification* section.

If **precertification** for **covered services** isn't completed, when required, it results in the following benefit reduction:

- A \$300 benefit reduction applied separately to each type of **covered service**

You may have to pay an additional portion of the **recognized charge** because you didn't get **precertification**. This portion is not a **covered service** and doesn't apply to your **deductible** or **maximum out-of-pocket limit**, if you have one.

### Deductible

You have to meet your **deductible** before this plan pays for benefits.

| Deductible type | In-network               | Out-of-network           |
|-----------------|--------------------------|--------------------------|
| Individual      | \$750/\$1,250 per year   | \$1,000/\$1,750 per year |
| Family          | \$1,500/\$2,500 per year | \$2,000/\$3,500 per year |

### Deductible waiver

There is no in-network **deductible** for the following **covered services**:

- Preventive care
- Family planning services – female contraceptives
- Pharmacy

### Deductible and cost share waiver for risk reducing breast cancer prescription drugs

The per **prescription** cost share will not apply to risk reducing breast cancer **prescription** drugs when obtained at a network pharmacy. This means they will be paid at 100%.

### Deductible and cost share waiver for contraceptives (birth control)

The per **prescription** cost share will not apply to female contraceptive methods when obtained at a network pharmacy. This means they will be paid at 100%. This includes certain OTC and generic contraceptive **prescription** drugs and devices for each of the methods identified by the FDA. If a **generic prescription drug** is not available, the **brand-name prescription drug** for that method will be paid at 100%.

The **prescription** drug cost share will apply to **prescription** drugs that have a generic equivalent or alternative available within the same therapeutic drug class obtained at a network pharmacy unless we approve a medical exception. A therapeutic drug class is a group of drugs or medications that have a similar or identical mode of action or are used for the treatment of the same or similar disease or injury.



### Cost share waiver for tobacco cessation prescription and OTC drugs

The per **prescription** cost share will not apply to the first two 90-day treatment programs for tobacco cessation **prescription** and OTC drugs when obtained at a network **retail pharmacy**. This means they will be paid at 100%, as long as filled with a prescription. Your per **prescription** cost share will apply after those two programs have been exhausted.

### Maximum out-of-pocket limit

Includes the **deductible**.

| Maximum out-of-pocket type | In-network               | Out-of-network             |
|----------------------------|--------------------------|----------------------------|
| Individual                 | \$3,250/\$3,750 per year | \$6,000/\$6,750 per year   |
| Family                     | \$6,500/\$7,500 per year | \$12,000/\$13,500 per year |

### General coverage provisions

This section explains the **deductible**, **maximum out-of-pocket limit** and limitations listed in this schedule.

### Deductible provisions

**Covered services** apply to the in-network and out-of-network **deductibles**

The **deductible** may not apply to some **covered services**. You still pay the **copayment** or **payment percentage**, if any, for these **covered services**.

### Individual deductible

You pay for **covered services** each year before the plan begins to pay. This individual **deductible** applies separately to you and each covered dependent. After the amount paid reaches the individual **deductible**, this plan starts to pay for **covered services** for the rest of the year.

### Family deductible

You pay for **covered services** each year before the plan begins to pay. After the amount paid for **covered services** reaches this family **deductible**, this plan starts to pay for **covered services** for the rest of the year. To satisfy this family **deductible** for the rest of the year, the combined **covered services** that you and each of your covered dependents incur toward the individual **deductible** must reach this family **deductible** in a year. When this happens in a year, the individual **deductibles** for you and your covered dependents are met for the rest of the year.

### Deductible credit

If you paid part or all of your **deductible** under other coverage for the Calendar Year that this plan went into effect, the **deductible** on this plan for that Calendar Year will be reduced by the amount you paid under your prior coverage for new hires and employees of an acquired company only.

### Copayment

This is a flat fee you pay for certain visits or **covered services**. A copay can be a dollar amount or percentage. This is in addition to any out-of-pocket costs you have to pay to meet your **deductible**, if you have one.

### Per admission copayment

This is the amount you are required to pay when you or a covered dependent have a **stay** in an inpatient facility.

### **Payment Percentage**

The specific percentage the plan pays after you meet your **deductible**. This is in addition to any out-of-pocket costs you have to pay to meet your **deductible**, if you have one.

### **Per admission cost share or deductible**

A separate cost share or **deductible** may apply per facility. This is in addition to any other cost share or **deductible** applicable under this plan. It may apply to each **stay** or on a per day basis up to a per admission maximum amount. If you are in the same type of facility more than once, and your **stays** are separated by less than 10 days (regardless of cause), only one per admission cost share or **deductible** will apply. Not more than three per admission cost shares or **deductibles** will apply for a facility type during the year. **Covered services** applied to the per admission **deductible** can't be applied to any other **deductible** required under the plan. **Covered services** applied to the plan's other **deductible** will not apply to the per admission **deductible**.

### **Maximum out-of-pocket limit**

The **maximum out-of-pocket limit** is the most you will pay per year in **copayments**, **payment percentage** and **deductible**, if any, for **covered services**. **Covered services** that are subject to the **maximum out-of-pocket limit** include those provided under the medical plan and the outpatient **prescription drug plan**.

**Covered services** apply to the in-network and out-of-network **maximum out-of-pocket limit**.

### **Individual maximum out-of-pocket limit**

- This plan may have an individual and family **maximum out-of-pocket limit**. As to the individual **maximum out-of-pocket limit**, each of you must meet your **maximum out-of-pocket limit** separately.
- After you or your covered dependents meet the individual **maximum out-of-pocket limit**, this plan will pay 100% of the eligible charge for **covered services** that would apply toward the limit for the rest of the year for that person.

### **Family maximum out-of-pocket limit**

After you or your covered dependents meet the family **maximum out-of-pocket limit**, this plan will pay 100% of the eligible charge for **covered services** that would apply toward the limit for the remainder of the year for all covered family members. The family **maximum out-of-pocket limit** is a cumulative **maximum out-of-pocket limit** for all family members.

To satisfy this **maximum out-of-pocket limit** for the rest of the year, the following must happen:

- The family **maximum out-of-pocket limit** is met by a combination of family members
- No one person within a family will contribute more than the individual **maximum out-of-pocket limit** amount in a year

If the **maximum out-of-pocket limit** does not apply to a **covered service**, your cost share for that service will not count toward satisfying the **maximum out-of-pocket limit** amount.

Certain costs that you have do not apply toward the **maximum out-of-pocket limit**. These include:

- All costs for non-covered services which are identified in the booklet and the schedule
- Charges, expenses or costs in excess of the **recognized charge**
- Costs for non-emergency use of the emergency room
- Costs for non-urgent use of an urgent care **provider**
- Amounts received from a third-party **copay** assistance program, like a manufacturer coupon or rebate, for a **specialty prescription drug**

**Limit provisions**

**Covered services** will apply to the in-network and out-of-network limits.

**Your financial responsibility and decisions regarding benefits**

We base your financial responsibility for the cost of **covered services** on when the service or supply is provided, not when payment is made. Benefits will be pro-rated to account for treatment or portions of **stays** that occur in more than one year. Decisions regarding when benefits are covered are subject to the terms and conditions of the booklet.

**Outpatient prescription drug maximum out-of-pocket limit provisions**

**Covered services** that are subject to the **maximum out-of-pocket limit** include **covered services** provided under the medical plan and the **prescription** drug plan.

The **maximum out-of-pocket limit** is the most you will pay per year in **copayments**, **payment percentage** and **deductible**, if any, for **covered services**. This plan may have an individual and family **maximum out-of-pocket limit**.

**Covered services****Acupuncture**

| Description          | In-network                            | Out-of-network                        |
|----------------------|---------------------------------------|---------------------------------------|
| Acupuncture          | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |
| Visit limit per year | 10                                    | 10                                    |
| Limit per visit      | \$80                                  | \$80                                  |

**Ambulance services**

| Description               | In-network                                 | Out-of-network                             |
|---------------------------|--------------------------------------------|--------------------------------------------|
| <b>Emergency services</b> | 80% per trip, no <b>deductible</b> applies | Paid same as in-network                    |
| Description               | In-network                                 | Out-of-network                             |
| Non-emergency services    | 80% per trip, no <b>deductible</b> applies | 80% per trip, no <b>deductible</b> applies |

**Applied behavior analysis**

| Description               | In-network                                                | Out-of-network                                            |
|---------------------------|-----------------------------------------------------------|-----------------------------------------------------------|
| Applied behavior analysis | Covered based on type of service and where it is received | Covered based on type of service and where it is received |

**Autism spectrum disorder**

| Description                                                                           | In-network                                                | Out-of-network                                            |
|---------------------------------------------------------------------------------------|-----------------------------------------------------------|-----------------------------------------------------------|
| Diagnosis and testing                                                                 | Covered based on type of service and where it is received | Covered based on type of service and where it is received |
| Treatment                                                                             | Covered based on type of service and where it is received | Covered based on type of service and where it is received |
| Occupational (OT), physical (PT) and speech (ST) therapy for autism spectrum disorder | Covered based on type of service and where it is received | Covered based on type of service and where it is received |

**Behavioral health  
Mental health disorders treatment**

Coverage provided is the same as for any other illness

| <b>Description</b>                                                                                  | <b>In-network</b>                                                  | <b>Out-of-network</b>                                              |
|-----------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|--------------------------------------------------------------------|
| Inpatient services-<br><b>room and board</b><br>including <b>residential<br/>treatment facility</b> | \$120 then the plan pays 85% per admission after <b>deductible</b> | \$120 then the plan pays 75% per admission after <b>deductible</b> |

| <b>Description</b>                                                                                                                                | <b>In-network</b>                                                              | <b>Out-of-network</b>                                                          |
|---------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|--------------------------------------------------------------------------------|
| Outpatient office visit to a <b>physician</b> or <b>behavioral health provider</b>                                                                | 85% per visit after <b>deductible</b>                                          | 75% per visit after <b>deductible</b>                                          |
| <b>Physician</b> or <b>behavioral health provider telemedicine</b> consultation                                                                   | 85% per visit after <b>deductible</b>                                          | 75% per visit after <b>deductible</b>                                          |
| Outpatient <b>mental health disorders telemedicine</b> cognitive therapy consultations by a <b>physician</b> or <b>behavioral health provider</b> | Covered based on type of service and <b>provider</b> from which it is received | Covered based on type of service and <b>provider</b> from which it is received |

| <b>Description</b>                                                                                                                                                                                                                                                                                      | <b>In-network</b>                            | <b>Out-of-network</b>                 |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|---------------------------------------|
| Other outpatient services including: <ul style="list-style-type: none"> <li>• Behavioral health services in the home</li> <li>• Partial hospitalization treatment</li> <li>• Intensive outpatient program</li> </ul> <p>The cost share doesn't apply to in-network peer counseling support services</p> | 100% per visit, no <b>deductible</b> applies | 75% per visit after <b>deductible</b> |

**Substance related disorders treatment**

Includes **detoxification**, rehabilitation and **residential treatment facility**

Coverage provided is the same as for any other illness

| <b>Description</b>                                                            | <b>In-network</b>                                                  | <b>Out-of-network</b>                                              |
|-------------------------------------------------------------------------------|--------------------------------------------------------------------|--------------------------------------------------------------------|
| Inpatient services-<br><b>room and board</b><br>during a <b>hospital stay</b> | \$120 then the plan pays 85% per admission after <b>deductible</b> | \$120 then the plan pays 75% per admission after <b>deductible</b> |

| <b>Description</b>                                                                                                        | <b>In-network</b>                                                              | <b>Out-of-network</b>                                                          |
|---------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|--------------------------------------------------------------------------------|
| Outpatient office visit to a <b>physician</b> or <b>behavioral health provider</b>                                        | 85% per visit after <b>deductible</b>                                          | 75% per visit after <b>deductible</b>                                          |
| <b>Physician</b> or <b>behavioral health provider telemedicine</b> consultation                                           | 85% per visit after <b>deductible</b>                                          | 75% per visit after <b>deductible</b>                                          |
| Outpatient <b>telemedicine</b> cognitive therapy consultations by a <b>physician</b> or <b>behavioral health provider</b> | Covered based on type of service and <b>provider</b> from which it is received | Covered based on type of service and <b>provider</b> from which it is received |

| <b>Description</b>                                                                                                                                                                                                                                                                                      | <b>In-network</b>                            | <b>Out-of-network</b>                 |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|---------------------------------------|
| Other outpatient services including: <ul style="list-style-type: none"> <li>• Behavioral health services in the home</li> <li>• Partial hospitalization treatment</li> <li>• Intensive outpatient program</li> </ul> <p>The cost share doesn't apply to in-network peer counseling support services</p> | 100% per visit, no <b>deductible</b> applies | 75% per visit after <b>deductible</b> |

### Clinical trials

| Description                               | In-network                                                | Out-of-network                                            |
|-------------------------------------------|-----------------------------------------------------------|-----------------------------------------------------------|
| Experimental or investigational therapies | Covered based on type of service and where it is received | Covered based on type of service and where it is received |
| Routine patient costs                     | Covered based on type of service and where it is received | Covered based on type of service and where it is received |

### Diabetic services, supplies, equipment, and self-care programs

| Description                 | In-network                                                | Out-of-network                                            |
|-----------------------------|-----------------------------------------------------------|-----------------------------------------------------------|
| Diabetic services           | Covered based on type of service and where it is received | Covered based on type of service and where it is received |
| Diabetic supplies           | Covered based on type of service and where it is received | Covered based on type of service and where it is received |
| Diabetic equipment          | Covered based on type of service and where it is received | Covered based on type of service and where it is received |
| Diabetic self-care programs | Covered based on type of service and where it is received | Covered based on type of service and where it is received |

### Durable medical equipment (DME)

| Description      | In-network                                  | Out-of-network                              |
|------------------|---------------------------------------------|---------------------------------------------|
| DME              | 85% per item after <b>deductible</b>        | 75% per item after <b>deductible</b>        |
| (including wigs) | 100% per item, no <b>deductible</b> applies | 100% per item, no <b>deductible</b> applies |

### Emergency services

| Description                                            | In-network                                                    | Out-of-network          |
|--------------------------------------------------------|---------------------------------------------------------------|-------------------------|
| Emergency room                                         | \$60 then the plan pays 85% per visit after <b>deductible</b> | Paid same as in-network |
| Non-emergency care in a <b>hospital</b> emergency room | Not covered                                                   | Not covered             |

#### Emergency services important note:

- **Out-of-network providers** do not have a contract with us. The **provider** may not accept payment of your cost share as payment in full. You may receive a bill for the difference between the amount billed by the **provider** and the amount paid by the plan. If the **provider** bills you for an amount above your cost share, you are not responsible for payment of that amount. You should send the bill to the address on your ID card, and we will resolve any payment issue with the **provider**. Make sure the member ID is on the bill.
- In the case of a surprise bill from an out-of-network provider, where you had no control of their participation in your **covered services**, you will pay the same cost share you would have if the **covered services** were received from a **network provider**. The cost share will be based on the median contracted rate. Contact us immediately if you receive such a bill.
- If you are admitted to the **hospital** for an inpatient **stay** right after you visit the emergency room, you will not pay your emergency room cost share if you have one. You will pay the inpatient **hospital** cost share, if any.

### Habilitation therapy services

#### Physical (PT), occupational (OT) therapies

| Description      | In-network                                                | Out-of-network                                            |
|------------------|-----------------------------------------------------------|-----------------------------------------------------------|
| PT, OT therapies | Covered based on type of service and where it is received | Covered based on type of service and where it is received |

#### Speech therapy (ST)

| Description | In-network                                                | Out-of-network                                            |
|-------------|-----------------------------------------------------------|-----------------------------------------------------------|
| ST          | Covered based on type of service and where it is received | Covered based on type of service and where it is received |

### Home health care

A visit is a period of 4 hours or less

| Description      | In-network                            | Out-of-network                        |
|------------------|---------------------------------------|---------------------------------------|
| Home health care | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |

|                      |     |    |
|----------------------|-----|----|
| Visit limit per year | 200 | 60 |
|----------------------|-----|----|

#### Home health care important note:

Intermittent visits are periodic and recurring visits that skilled nurses make to ensure your proper care. The intermittent requirement may be waived to allow for coverage for up to 12 hours with a daily maximum of 3 visits.

### Hospice care

| Description                                | In-network                            | Out-of-network                        |
|--------------------------------------------|---------------------------------------|---------------------------------------|
| Inpatient services - <b>room and board</b> | 85% after <b>deductible</b>           | 75% after <b>deductible</b>           |
| Description                                | In-network                            | Out-of-network                        |
| Outpatient services                        | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |

|                                                      |     |     |
|------------------------------------------------------|-----|-----|
| Limit per lifetime for inpatient and outpatient care | 185 | 185 |
|------------------------------------------------------|-----|-----|

#### Hospice important note:

This includes part-time or infrequent nursing care by an R.N. or L.P.N. to care for you up to 8 hours a day. It also includes part-time or infrequent home health aide services to care for you up to 8 hours a day.

### Hospital care

| Description                                | In-network                                                         | Out-of-network                                                     |
|--------------------------------------------|--------------------------------------------------------------------|--------------------------------------------------------------------|
| Inpatient services – <b>room and board</b> | \$120 then the plan pays 85% per admission after <b>deductible</b> | \$120 then the plan pays 75% per admission after <b>deductible</b> |

### Infertility services

#### Basic infertility

| Description                           | In-network                                                | Out-of-network                                            |
|---------------------------------------|-----------------------------------------------------------|-----------------------------------------------------------|
| Treatment of basic <b>infertility</b> | Covered based on type of service and where it is received | Covered based on type of service and where it is received |

**Comprehensive infertility services**

| Description | In-network                            | Out-of-network                        |
|-------------|---------------------------------------|---------------------------------------|
|             | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |

**Advanced reproductive technology (ART)**

| Description | In-network                            | Out-of-network                        |
|-------------|---------------------------------------|---------------------------------------|
|             | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |

**Limits**

| Description                                                | In-network                                                                                                            | Out-of-network                                                                                                        |
|------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|
| Limit per lifetime ART and Comprehensive services combined | \$10,000 (Limit doesn't include covered pharmacy expenses)<br><br>Combined for in-network and out-of-network benefits | \$10,000 (Limit doesn't include covered pharmacy expenses)<br><br>Combined for in-network and out-of-network benefits |

**Maternity and related newborn care**

Includes complications

| Description                                                                      | In-network                                                         | Out-of-network                                                     |
|----------------------------------------------------------------------------------|--------------------------------------------------------------------|--------------------------------------------------------------------|
| Inpatient services – <b>room and board</b>                                       | \$120 then the plan pays 85% per admission after <b>deductible</b> | \$120 then the plan pays 75% per admission after <b>deductible</b> |
| Services performed in <b>physician</b> or <b>specialist</b> office or a facility | 85% per visit after <b>deductible</b>                              | 75% per visit after <b>deductible</b>                              |
| Other services and supplies                                                      | 85% after <b>deductible</b>                                        | 75% after <b>deductible</b>                                        |

**Maternity and related newborn care important note:**

Any cost share collected applies only to the delivery and postpartum care services provided by an OB, GYN or OB/GYN. Review the *Maternity* section of the certificate. It will give you more information about coverage for maternity care under this plan.

**Oral and maxillofacial treatment (mouth, jaws and teeth)**

| Description                        | In-network                                                | Out-of-network                                            |
|------------------------------------|-----------------------------------------------------------|-----------------------------------------------------------|
| Treatment of mouth, jaws and teeth | Covered based on type of service and where it is received | Covered based on type of service and where it is received |



**Outpatient prescription drugs**  
**Generic prescription drugs**

| <b>Description</b>                                                                                             | <b>In-network</b>                  | <b>Out-of-network</b>                                     |
|----------------------------------------------------------------------------------------------------------------|------------------------------------|-----------------------------------------------------------|
| Up to a 31-day supply at a <b>retail pharmacy</b> and an <b>Extended Day Supply (EDS) retail pharmacy</b>      | \$13, no <b>deductible</b> applies | \$13 then the plan pays 50%, no <b>deductible</b> applies |
| More than a 31-day supply but less than a 61-day supply at an <b>Extended Day Supply (EDS) retail pharmacy</b> | \$26, no <b>deductible</b> applies | \$26 then the plan pays 50%, no <b>deductible</b> applies |
| More than a 60-day supply but less than a 91-day supply at an <b>Extended Day Supply (EDS) retail pharmacy</b> | \$39, no <b>deductible</b> applies | \$39 then the plan pays 50%, no <b>deductible</b> applies |
| More than a 31-day supply but less than a 91-day supply at a <b>mail order pharmacy</b>                        | \$39, no <b>deductible</b> applies | Not covered                                               |

**Preferred brand-name prescription drugs**

| <b>Description</b>                                                                                             | <b>In-network</b>                   | <b>Out-of-network</b>                                      |
|----------------------------------------------------------------------------------------------------------------|-------------------------------------|------------------------------------------------------------|
| Up to a 31-day supply at a <b>retail pharmacy</b> and an <b>Extended Day Supply (EDS) retail pharmacy</b>      | \$35, no <b>deductible</b> applies  | \$35 then the plan pays 50%, no <b>deductible</b> applies  |
| More than a 31-day supply but less than a 61-day supply at an <b>Extended Day Supply (EDS) retail pharmacy</b> | \$70, no <b>deductible</b> applies  | \$70 then the plan pays 50%, no <b>deductible</b> applies  |
| More than a 60-day supply but less than a 91-day supply at an <b>Extended Day Supply (EDS) retail pharmacy</b> | \$105, no <b>deductible</b> applies | \$105 then the plan pays 50%, no <b>deductible</b> applies |
| More than a 31-day supply but less than a 91-day supply at a <b>mail order pharmacy</b>                        | \$105, no <b>deductible</b> applies | Not covered                                                |

**Non-preferred brand-name prescription drugs**

| <b>Description</b>                                                                                             | <b>In-network</b>                   | <b>Out-of-network</b>                                      |
|----------------------------------------------------------------------------------------------------------------|-------------------------------------|------------------------------------------------------------|
| Up to a 31-day supply at a <b>retail pharmacy</b> and an <b>Extended Day Supply (EDS) retail pharmacy</b>      | \$60, no <b>deductible</b> applies  | \$60 then the plan pays 50%, no <b>deductible</b> applies  |
| More than a 31-day supply but less than a 61-day supply at an <b>Extended Day Supply (EDS) retail pharmacy</b> | \$120, no <b>deductible</b> applies | \$120 then the plan pays 50%, no <b>deductible</b> applies |
| More than a 60-day supply but less than a 91-day supply at an <b>Extended Day Supply (EDS) retail pharmacy</b> | \$180, no <b>deductible</b> applies | \$180 then the plan pays 50%, no <b>deductible</b> applies |
| More than a 31-day supply but less than a 91-day supply at a <b>mail order pharmacy</b>                        | \$180, no <b>deductible</b> applies | Not covered                                                |

**Brand-name specialty prescription drugs**

| <b>Description</b>                                                               | <b>In-network</b>                   | <b>Out-of-network</b> |
|----------------------------------------------------------------------------------|-------------------------------------|-----------------------|
| Up to a 30-day supply at a <b>specialty pharmacy</b> or a <b>retail pharmacy</b> | \$120, no <b>deductible</b> applies | Not covered           |

**Important note:**

Your cost share for **specialty prescription drugs**, under the **copayment** assistance program, will not count toward your **deductible** or **maximum out-of-pocket limit**. This includes cost shares that you, the plan or the program pay.

**Contraceptives (birth control)**

**Brand-name prescription drugs** and devices are covered at 100% when a generic is not available

| <b>Description</b>                                                                   | <b>In-network</b>                              | <b>Out-of-network</b>                          |
|--------------------------------------------------------------------------------------|------------------------------------------------|------------------------------------------------|
| 30-day supply or 12-month supply of generic and OTC drugs and devices                | \$0, no <b>deductible</b> applies              | Paid based on the tier of drug in the schedule |
| 30-day supply or 12-month supply of <b>brand-name prescription drugs</b> and devices | Paid based on the tier of drug in the schedule | Paid based on the tier of drug in the schedule |

**Generic diabetic supplies**

| <b>Description</b>                                                                                             | <b>In-network</b>                 | <b>Out-of-network</b>                                    |
|----------------------------------------------------------------------------------------------------------------|-----------------------------------|----------------------------------------------------------|
| Up to a 31-day supply at a <b>retail pharmacy</b> and an <b>Extended Day Supply (EDS) retail pharmacy</b>      | \$0, no <b>deductible</b> applies | \$0 then the plan pays 50%, no <b>deductible</b> applies |
| More than a 31-day supply but less than a 61-day supply at an <b>Extended Day Supply (EDS) retail pharmacy</b> | \$0, no <b>deductible</b> applies | \$0 then the plan pays 50%, no <b>deductible</b> applies |
| More than a 60-day supply but less than a 91-day supply at an <b>Extended Day Supply (EDS) retail pharmacy</b> | \$0, no <b>deductible</b> applies | \$0 then the plan pays 50%, no <b>deductible</b> applies |
| More than a 31-day supply but less than a 91-day supply at a <b>mail order pharmacy</b>                        | \$0, no <b>deductible</b> applies | Not covered                                              |

**Preferred brand-name diabetic supplies**

| <b>Description</b>                                                                                             | <b>In-network</b>                  | <b>Out-of-network</b>                                     |
|----------------------------------------------------------------------------------------------------------------|------------------------------------|-----------------------------------------------------------|
| Up to a 31-day supply at a <b>retail pharmacy</b> and an <b>Extended Day Supply (EDS) retail pharmacy</b>      | \$5, no <b>deductible</b> applies  | \$5 then the plan pays 50%, no <b>deductible</b> applies  |
| More than a 31-day supply but less than a 61-day supply at an <b>Extended Day Supply (EDS) retail pharmacy</b> | \$10, no <b>deductible</b> applies | \$10 then the plan pays 50%, no <b>deductible</b> applies |
| More than a 60-day supply but less than a 91-day supply at an <b>Extended Day Supply (EDS) retail pharmacy</b> | \$15, no <b>deductible</b> applies | \$15 then the plan pays 50%, no <b>deductible</b> applies |
| More than a 31-day supply but less than a 91-day supply at a <b>mail order pharmacy</b>                        | \$15, no <b>deductible</b> applies | Not covered                                               |

### Non-preferred brand-name diabetic supplies

| Description                                                                                                    | In-network                          | Out-of-network                                             |
|----------------------------------------------------------------------------------------------------------------|-------------------------------------|------------------------------------------------------------|
| Up to a 31-day supply at a <b>retail pharmacy</b> and an <b>Extended Day Supply (EDS) retail pharmacy</b>      | \$60, no <b>deductible</b> applies  | \$60 then the plan pays 50%, no <b>deductible</b> applies  |
| More than a 31-day supply but less than a 61-day supply at an <b>Extended Day Supply (EDS) retail pharmacy</b> | \$120, no <b>deductible</b> applies | \$120 then the plan pays 50%, no <b>deductible</b> applies |
| More than a 60-day supply but less than a 91-day supply at an <b>Extended Day Supply (EDS) retail pharmacy</b> | \$180, no <b>deductible</b> applies | \$180 then the plan pays 50%, no <b>deductible</b> applies |
| More than a 31-day supply but less than a 91-day supply at a <b>mail order pharmacy</b>                        | \$180, no <b>deductible</b> applies | Not covered                                                |

### Maintenance Choice Opt-Out Program

Plan members will only be allowed to fill maintenance medications (90-day supply) at CVS mail order or CVS retail locations. If plan members wish to opt out and continue or start using non-CVS locations for a 30-day supply of maintenance medications, they must call Aetna at 1-888-792-3862.

| Description                           | In-network                                                                                                                                                                                                                                                                               | Out-of-network                                                                                                                                                                                                                                                                           |
|---------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Preventive care drugs and supplements | \$0, no <b>deductible</b> applies                                                                                                                                                                                                                                                        | Paid based on the tier of drug in the schedule                                                                                                                                                                                                                                           |
| Limits                                | Subject to any sex, age, medical condition, family history and frequency guidelines as recommended by the U.S. Preventive Services Task Force (USPSTF)<br><br>For a current list of covered preventive care drugs and supplements or more information, see the <i>Contact us</i> section | Subject to any sex, age, medical condition, family history and frequency guidelines as recommended by the U.S. Preventive Services Task Force (USPSTF)<br><br>For a current list of covered preventive care drugs and supplements or more information, see the <i>Contact us</i> section |

### Risk reducing breast cancer drugs

| Description                                           | In-network                        | Out-of-network                                 |
|-------------------------------------------------------|-----------------------------------|------------------------------------------------|
| Risk reducing breast cancer <b>prescription</b> drugs | \$0, no <b>deductible</b> applies | Paid based on the tier of drug in the schedule |

|        |                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                     |
|--------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Limits | <p>Subject to any sex, age, medical condition, family history and frequency guidelines as recommended by the U.S. Preventive Services Task Force (USPSTF)</p> <p>For a current list of risk reducing breast cancer drugs or more information, see the <i>Contact us</i> section</p> | <p>Subject to any sex, age, medical condition, family history and frequency guidelines as recommended by the U.S. Preventive Services Task Force (USPSTF)</p> <p>For a current list of risk reducing breast cancer drugs or more information, see the <i>Contact us</i> section</p> |
|--------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

### Tobacco cessation drugs

| Description                                         | In-network                                                                                                                                                                                                                                                                                                                  | Out-of-network                                                                                                                                                                                                                                                                                                              |
|-----------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Tobacco cessation <b>prescription</b> and OTC drugs | \$0, no <b>deductible</b> applies                                                                                                                                                                                                                                                                                           | Paid based on the tier of drug in the schedule                                                                                                                                                                                                                                                                              |
| Limits                                              | Subject to any sex, age, medical condition, family history and frequency guidelines in the recommendations of the USPSTF.<br><br>For a current list of covered tobacco cessation drugs or more information, see the <i>Contact us</i> section. See the <i>Other services</i> section of this schedule for more information. | Subject to any sex, age, medical condition, family history and frequency guidelines in the recommendations of the USPSTF.<br><br>For a current list of covered tobacco cessation drugs or more information, see the <i>Contact us</i> section. See the <i>Other services</i> section of this schedule for more information. |

### Outpatient surgery

| Description                              | In-network                            | Out-of-network                        |
|------------------------------------------|---------------------------------------|---------------------------------------|
| At <b>hospital</b> outpatient department | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |

### Physician and specialist services

#### Physician services-general or family practitioner

| Description                                                  | In-network                            | Out-of-network                        |
|--------------------------------------------------------------|---------------------------------------|---------------------------------------|
| <b>Physician</b> office hours (not-surgical, not preventive) | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |
| <b>Physician</b> surgical services                           | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |

| Description                                | In-network                            | Out-of-network                        |
|--------------------------------------------|---------------------------------------|---------------------------------------|
| <b>Physician telemedicine</b> consultation | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |

| Description                                         | In-network                            | Out-of-network                        |
|-----------------------------------------------------|---------------------------------------|---------------------------------------|
| <b>Physician</b> visit during inpatient <b>stay</b> | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |

### Specialist

| Description                                                   | In-network                            | Out-of-network                        |
|---------------------------------------------------------------|---------------------------------------|---------------------------------------|
| <b>Specialist</b> office hours (not-surgical, not preventive) | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |
| <b>Specialist</b> surgical services                           | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |

| <b>Description</b>                          | <b>In-network</b>                     | <b>Out-of-network</b>                 |
|---------------------------------------------|---------------------------------------|---------------------------------------|
| <b>Specialist telemedicine consultation</b> | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |

**All other services not shown above**

| <b>Description</b> | <b>In-network</b>                     | <b>Out-of-network</b>                 |
|--------------------|---------------------------------------|---------------------------------------|
| All other services | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |

**Preventive care**

| <b>Description</b>                                        | <b>In-network</b>                                                                                                                                                       | <b>Out-of-network</b>                                                                                                                                                   |
|-----------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Preventive care services                                  | 100% per visit, no <b>deductible</b> applies                                                                                                                            | 75% per visit after <b>deductible</b>                                                                                                                                   |
| Breast feeding counseling and support                     | 100% per visit, no <b>deductible</b> applies                                                                                                                            | 75% per visit after <b>deductible</b>                                                                                                                                   |
| Breast feeding counseling and support limit               | 6 visits in a group or individual setting<br><br>Visits that exceed the limit are covered under the <b>physician</b> services office visit                              | 6 visits in a group or individual setting<br><br>Visits that exceed the limit are covered under the <b>physician</b> services office visit                              |
| Breast pump, accessories and supplies limit               | Electric pump: 1 every 1 year<br><br>Manual pump: 1 per pregnancy<br><br>Pump supplies and accessories: 1 purchase per pregnancy if not eligible to purchase a new pump | Electric pump: 1 every 1 year<br><br>Manual pump: 1 per pregnancy<br><br>Pump supplies and accessories: 1 purchase per pregnancy if not eligible to purchase a new pump |
| Breast pump waiting period                                | Electric pump: 1 year to replace an existing electric pump                                                                                                              | Electric pump: 1 year to replace an existing electric pump                                                                                                              |
| Counseling for alcohol or drug misuse                     | 100% per visit, no <b>deductible</b> applies                                                                                                                            | 75% per visit after <b>deductible</b>                                                                                                                                   |
| Counseling for alcohol or drug misuse visit limit         | 5 visits/12 months                                                                                                                                                      | 5 visits/12 months                                                                                                                                                      |
| Counseling for obesity, healthy diet                      | 100% per visit, no <b>deductible</b> applies                                                                                                                            | 75% per visit after <b>deductible</b>                                                                                                                                   |
| Counseling for obesity, healthy diet visit limit          | Age 22 and older: 26 visits per 12 months, of which up to 10 visits may be used for healthy diet counseling.                                                            | Age 22 and older: 26 visits per 12 months, of which up to 10 visits may be used for healthy diet counseling.                                                            |
| Counseling for sexually transmitted infection             | 100% per visit, no <b>deductible</b> applies                                                                                                                            | 75% per visit after <b>deductible</b>                                                                                                                                   |
| Counseling for sexually transmitted infection visit limit | 2 visits/12 months                                                                                                                                                      | 2 visits/12 months                                                                                                                                                      |
| Counseling for tobacco cessation                          | 100% per visit, no <b>deductible</b> applies                                                                                                                            | 75% per visit after <b>deductible</b>                                                                                                                                   |

|                                                                  |                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                          |
|------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Counseling for tobacco cessation visit limit                     | 8 visits/12 months                                                                                                                                                                                                                       | 8 visits/12 months                                                                                                                                                                                                                       |
| Family planning services (female contraception counseling)       | 100% per visit, no <b>deductible</b> applies                                                                                                                                                                                             | 75% per visit after <b>deductible</b>                                                                                                                                                                                                    |
| Family planning services (female contraception counseling) limit | Contraceptive counseling limited to 2 visits/12 months in a group or individual setting                                                                                                                                                  | Contraceptive counseling limited to 2 visits/12 months in a group or individual setting                                                                                                                                                  |
| Immunizations                                                    | 100%, no <b>deductible</b> applies                                                                                                                                                                                                       | 75% after <b>deductible</b>                                                                                                                                                                                                              |
| Immunization limit                                               | Subject to any age limits provided for in the comprehensive guidelines supported by the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention<br><br>For details, contact your <b>physician</b> | Subject to any age limits provided for in the comprehensive guidelines supported by the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention<br><br>For details, contact your <b>physician</b> |
| Routine cancer screenings                                        | 100% per visit, no <b>deductible</b> applies                                                                                                                                                                                             | 75% per visit after <b>deductible</b>                                                                                                                                                                                                    |

|                                     |                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                  |
|-------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Routine cancer screening limits     | Subject to any age, family history and frequency guidelines as set forth in the most current:<br>Evidence-based items that have a rating of A or B in the current recommendations of the USPSTF<br><br>The comprehensive guidelines supported by the Health Resources and Services Administration<br><br>For more information contact your <b>physician</b> or see the <i>Contact us</i> section | Subject to any age, family history and frequency guidelines as set forth in the most current:<br>Evidence-based items that have a rating of A or B in the current recommendations of the USPSTF<br><br>The comprehensive guidelines supported by the Health Resources and Services Administration<br><br>For more information contact your <b>physician</b> or see the <i>Contact us</i> section |
| Lung cancer screening               | 100% per visit, no <b>deductible</b> applies                                                                                                                                                                                                                                                                                                                                                     | 75% per visit after <b>deductible</b>                                                                                                                                                                                                                                                                                                                                                            |
| Routine lung cancer screening limit | 1 screenings every 12 months<br><br>Screenings that exceed this limit covered as outpatient diagnostic testing                                                                                                                                                                                                                                                                                   | 1 screenings every 12 months<br><br>Screenings that exceed this limit covered as outpatient diagnostic testing                                                                                                                                                                                                                                                                                   |
| Routine physical exam               | 100% per visit, no <b>deductible</b> applies                                                                                                                                                                                                                                                                                                                                                     | 75% per visit after <b>deductible</b>                                                                                                                                                                                                                                                                                                                                                            |
| Routine physical exam limits        | Subject to any age and visit limits provided for in the comprehensive guidelines supported by the American Academy of Pediatrics/Bright Futures/Health Resources and Services                                                                                                                                                                                                                    | Subject to any age and visit limits provided for in the comprehensive guidelines supported by the American Academy of Pediatrics/Bright Futures/Health Resources and Services                                                                                                                                                                                                                    |



|                           |                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                               |
|---------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                           | Administration for children and adolescents<br><br>Limited to 7 exams from age 0-1 year; 3 exams every 12 months age 1-2; 3 exams every 12 months age 2-3; and 1 exam every year after that age, up to age 22; 1 exam every year after age 22 | Administration for children and adolescents<br><br>Limited to 7 exams from age 0-1 year; 3 exams every 12 months age 1-2; 3 exams every 12 months age 2-3; and 1 exam every year after that age, up to age 22; 1 exam every year after age 22 |
| Well woman GYN exam       | 100% per visit, no <b>deductible</b> applies                                                                                                                                                                                                  | 75% per visit after <b>deductible</b>                                                                                                                                                                                                         |
| Well woman GYN exam limit | Subject to any age and visit limits provided for in the comprehensive guidelines supported by the Health Resources and Services Administration                                                                                                | Subject to any age and visit limits provided for in the comprehensive guidelines supported by the Health Resources and Services Administration                                                                                                |
| Limit                     | 1 exam per year                                                                                                                                                                                                                               | 1 exam per year                                                                                                                                                                                                                               |

### Private duty nursing

Up to eight hours equals one shift

| Description         | In-network                            | Out-of-network                        |
|---------------------|---------------------------------------|---------------------------------------|
| Outpatient services | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |

|                            |    |    |
|----------------------------|----|----|
| Visit/shift limit per year | 60 | 60 |
|----------------------------|----|----|

### Prosthetic Devices

| Description        | In-network                                                | Out-of-network                                            |
|--------------------|-----------------------------------------------------------|-----------------------------------------------------------|
| Prosthetic devices | Covered based on type of service and where it is received | Covered based on type of service and where it is received |

### Reconstructive surgery and supplies

Including breast surgery

| Description                 | In-network                                                | Out-of-network                                            |
|-----------------------------|-----------------------------------------------------------|-----------------------------------------------------------|
| <b>Surgery</b> and supplies | Covered based on type of service and where it is received | Covered based on type of service and where it is received |

### Routine cancer screenings

| Description                                | In-network                                   | Out-of-network                        |
|--------------------------------------------|----------------------------------------------|---------------------------------------|
| Colonoscopy                                | 100% per visit, no <b>deductible</b> applies | 75% per visit after <b>deductible</b> |
| Colonoscopy limit                          | Once every five years                        | Once every five years                 |
| Digital rectal examination (DRE)           | 100% per visit, no <b>deductible</b> applies | 75% per visit after <b>deductible</b> |
| Digital rectal examination (DRE) limit     | Covered for males age 40 and over            | Covered for males age 40 and over     |
| Double contrast barium enemas (DCBE)       | 100% per visit, no <b>deductible</b> applies | 75% per visit after <b>deductible</b> |
| Double contrast barium enemas (DCBE) limit | Once every five years                        | Once every five years                 |
| Fecal occult blood test (FOBT)             | 100% per visit, no <b>deductible</b> applies | 75% per visit after <b>deductible</b> |
| Fecal occult blood test (FOBT) limit       | Covered age 40 and over                      | Covered age 40 and over               |
| Mammogram                                  | 100% per visit, no <b>deductible</b> applies | 75% per visit after <b>deductible</b> |
| Mammogram limits                           | One per year for covered females             | One per year for covered females      |
| Prostate specific antigen (PSA) test       | 100% per visit, no <b>deductible</b> applies | 75% per visit after <b>deductible</b> |
| Sigmoidoscopy                              | 100% per visit, no <b>deductible</b> applies | 75% per visit after <b>deductible</b> |
| Sigmoidoscopy limit                        | Once every five years                        | Once every five years                 |

**Short-term rehabilitation services**

**Cardiac rehabilitation**

| Description            | In-network                                                | Out-of-network                                            |
|------------------------|-----------------------------------------------------------|-----------------------------------------------------------|
| Cardiac rehabilitation | Covered based on type of service and where it is received | Covered based on type of service and where it is received |

**Pulmonary rehabilitation**

| Description | In-network                                                | Out-of-network                                            |
|-------------|-----------------------------------------------------------|-----------------------------------------------------------|
| Pulmonary   | Covered based on type of service and where it is received | Covered based on type of service and where it is received |

**Cognitive rehabilitation**

| Description              | In-network                                                | Out-of-network                                            |
|--------------------------|-----------------------------------------------------------|-----------------------------------------------------------|
| Cognitive rehabilitation | Covered based on type of service and where it is received | Covered based on type of service and where it is received |

**Physical and occupational therapies**

| Description                    | In-network                            | Out-of-network                        |
|--------------------------------|---------------------------------------|---------------------------------------|
| At the <b>physician</b> office | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |

**Speech therapy (ST)**

| Description                    | In-network                            | Out-of-network                        |
|--------------------------------|---------------------------------------|---------------------------------------|
| At the <b>physician</b> office | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |

**Physical and occupational therapies**

| Description          | In-network | Out-of-network |
|----------------------|------------|----------------|
| Visit limit per year | 60         | 60             |

**Speech therapy (ST)**

| Description          | In-network | Out-of-network |
|----------------------|------------|----------------|
| Visit limit per year | 30         | 30             |

**Spinal manipulation**

| Description                    | In-network                            | Out-of-network                        |
|--------------------------------|---------------------------------------|---------------------------------------|
| At the <b>physician</b> office | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |

|                      |    |    |
|----------------------|----|----|
| Visit limit per year | 30 | 30 |
|----------------------|----|----|

**Skilled nursing facility**

| Description                                | In-network                                                         | Out-of-network                                                     |
|--------------------------------------------|--------------------------------------------------------------------|--------------------------------------------------------------------|
| Inpatient services - <b>room and board</b> | \$120 then the plan pays 85% per admission after <b>deductible</b> | \$120 then the plan pays 75% per admission after <b>deductible</b> |
| Other inpatient services and supplies      | 85% per admission after <b>deductible</b>                          | 75% per admission after <b>deductible</b>                          |

|                    |     |     |
|--------------------|-----|-----|
| Day limit per year | 100 | 100 |
|--------------------|-----|-----|

**Tests, images and labs – outpatient**  
**Diagnostic complex imaging services**

| Description | In-network                            | Out-of-network                        |
|-------------|---------------------------------------|---------------------------------------|
|             | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |

**Diagnostic lab work**

| Description | In-network                            | Out-of-network                        |
|-------------|---------------------------------------|---------------------------------------|
|             | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |

**Diagnostic x-ray and other radiological services**

| Description | In-network                            | Out-of-network                        |
|-------------|---------------------------------------|---------------------------------------|
|             | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |

**Therapies**

**Chemotherapy**

| Description           | In-network                                                | Out-of-network                                            |
|-----------------------|-----------------------------------------------------------|-----------------------------------------------------------|
| Chemotherapy services | Covered based on type of service and where it is received | Covered based on type of service and where it is received |

**Gene-based, cellular and other innovative therapies (GCIT)**

| Description                                      | In-network (GCIT-designated facility/provider)            | Out-of-network<br>(Including <b>providers</b> who are otherwise part of Aetna's network but are not GCIT-designated facilities/ <b>providers</b> ) |
|--------------------------------------------------|-----------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| Services and supplies                            | Covered based on type of service and where it is received | Not covered                                                                                                                                        |
| Gene therapy products, <b>prescription</b> drugs | 85% per visit after <b>deductible</b>                     | Not covered                                                                                                                                        |

**Infusion therapy**

Outpatient services

| Description | In-network                            | Out-of-network                        |
|-------------|---------------------------------------|---------------------------------------|
|             | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |

**Radiation therapy**

| Description       | In-network                                                | Out-of-network                                            |
|-------------------|-----------------------------------------------------------|-----------------------------------------------------------|
| Radiation therapy | Covered based on type of service and where it is received | Covered based on type of service and where it is received |

**Respiratory therapy**

| Description         | In-network                                                | Out-of-network                                            |
|---------------------|-----------------------------------------------------------|-----------------------------------------------------------|
| Respiratory therapy | Covered based on type of service and where it is received | Covered based on type of service and where it is received |

**Transplant services**

| Description                     | In-network (IOE facility)                                           | Out-of-network<br>(Includes <b>providers</b> who are otherwise part of Aetna's network but are non-IOE <b>providers</b> ) |
|---------------------------------|---------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|
| Inpatient services and supplies | \$120 then the plan pays 85% per transplant after <b>deductible</b> | \$120 then the plan pays 75% per transplant after <b>deductible</b>                                                       |
| <b>Physician</b> services       | Covered based on type of service and where it is received           | Covered based on type of service and where it is received                                                                 |

**Urgent care services**

At a freestanding facility or **provider** that is not a **hospital**

A separate urgent care cost share will apply for each visit to an urgent care facility or **provider**

| Description                                                  | In-network                            | Out-of-network                        |
|--------------------------------------------------------------|---------------------------------------|---------------------------------------|
| Urgent care facility                                         | 85% per visit after <b>deductible</b> | 75% per visit after <b>deductible</b> |
| Non-urgent use of an urgent care facility or <b>provider</b> | Not covered                           | Not covered                           |

**Walk-in clinic**

Not all preventive care services are available at a **walk-in clinic**. All services are available from a network **physician**.

| Description                   | Designated network                                                                                                                                                    | Non-designated network                                                                                                                                                | Out-of-network                                                                                                                                                        |
|-------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Non-emergency services        | 100% per visit, no <b>deductible</b> applies                                                                                                                          | 85% per visit after <b>deductible</b>                                                                                                                                 | 75% per visit after <b>deductible</b>                                                                                                                                 |
| Preventive care immunizations | 100% per visit, no <b>deductible</b> applies                                                                                                                          | 100% per visit, no <b>deductible</b> applies                                                                                                                          | 75% per visit after <b>deductible</b>                                                                                                                                 |
| Immunization limits           | Subject to any age and frequency limits provided for in the comprehensive guidelines supported by the Advisory Committee on Immunization Practices of the Centers for | Subject to any age and frequency limits provided for in the comprehensive guidelines supported by the Advisory Committee on Immunization Practices of the Centers for | Subject to any age and frequency limits provided for in the comprehensive guidelines supported by the Advisory Committee on Immunization Practices of the Centers for |

|                                              |                                                                              |                                                                                  |                                                                              |
|----------------------------------------------|------------------------------------------------------------------------------|----------------------------------------------------------------------------------|------------------------------------------------------------------------------|
|                                              | Disease Control and Prevention<br>For details, contact your <b>physician</b> | for Disease Control and Prevention<br>For details, contact your <b>physician</b> | Disease Control and Prevention<br>For details, contact your <b>physician</b> |
| Preventive screening and counseling services | 100% per visit, no <b>deductible</b> applies                                 | 100% per visit, no <b>deductible</b> applies                                     | 75% per visit after <b>deductible</b>                                        |
| Preventive screening and counseling limits   | See the <i>Preventive care services</i> section of the schedule              | See the <i>Preventive care services</i> section of the schedule                  | See the <i>Preventive care services</i> section of the schedule              |

**Important Note:**

**Key terms**

**Designated network provider**

A **network provider** listed in the directory under *Best Results for your plan* as a **provider** for your plan.

**Non-designated network provider**

A **provider** listed in the directory under the *All other results* tab as a **provider** for your plan. See the *Contact us* section if you have questions.

You will pay less cost share when you use a designated network **walk-in clinic provider**. Non-designated network **walk-in clinic providers** are available to you, but the cost share will be at a higher level when these **providers** are used.

## Health Premiums Per Pay Period (Before Tax)

| Health Coverage                                                       | You Pay<br>(Per Pay Period) |
|-----------------------------------------------------------------------|-----------------------------|
| <b>\$750 Individual/\$1,500 Family Deductible PPO Health Option</b>   |                             |
| Employee Only                                                         | \$103.00                    |
| Employee + One                                                        | \$206.00                    |
| Employee + Family                                                     | \$296.00                    |
| <b>\$1,250 Individual/\$2,500 Family Deductible PPO Health Option</b> |                             |
| Employee Only                                                         | \$52.00                     |
| Employee + One                                                        | \$110.00                    |
| Employee + Family                                                     | \$181.00                    |

## Dental Options and Coverage Details

### Waive Dental Coverage

Waiving dental coverage means that you are not electing dental coverage through the Group Dental Plan. Perhaps you are covered under a spouse's dental plan. Compare your options, look at dentists

in the network, premiums and/or differences in coverage in order to determine the best option for you and your family.

Many plans, including those offered to Mutual of Omaha employees, have a Coordination of Benefits plan provision. With Coordination of Benefits plan provisions, one plan will pay its full benefits first, then the other plan may only pay up to the amount what would have paid had it been the primary plan. You may find you are paying premium for two plans, but not receiving the anticipated benefits of both at the same time.

If you waive health coverage and experience a Life Event, such as a loss of other group coverage, you may enroll in our plan by contacting us within 31 days of the Life Event.

## Dental

Our Group Dental Plan covers preventive, basic services, major services and orthodontics. The Plan Administrator for the Group Dental Plan is Mutual of Omaha Workplace Solutions. The plan balances savings, service and customer satisfaction by providing access to the nationwide Mutually Preferred dental network.

When using in-network Mutually Preferred providers, you reduce your out-of-pocket dental care expenses because providers have agreed upon certain rates for their services, deductibles are lower and the plan pays a larger percentage of the expenses. If you choose out-of-network providers, you will have higher out of pocket costs because the deductibles are higher, and the plan pays a smaller percentage of the expenses.

In-network providers can be found online or by contacting Customer Service at 800-927-9197. This website and contact number for customer services is referenced on the last page of this guide and is available on the ID card you'll receive after enrolling in the plan.

## Dental Deductibles

All benefits are subject to a calendar year deductible, except for preventive care in-network benefits. A deductible is the amount of covered expenses that you must pay before the plan starts paying benefits. Below are the calendar year dental deductibles:

In-network

\$25 per person, \$50 per family

Out-of-network

\$75 per person, \$150 per family

## Dental Coverage

| Covered Services | Examples                                                        | In-Network Providers               | Out-of-Network Providers                                      |
|------------------|-----------------------------------------------------------------|------------------------------------|---------------------------------------------------------------|
| Class I          | Cleanings & X-rays**                                            | 100%                               | 100% of maximum allowance for out of network covered services |
| Class II         | Prefabricated Crowns, Root Canals & Fillings                    | 80% after calendar year deductible | 60% of maximum allowance for out of network covered services  |
| Class III        | Cast Restoration Crowns, Dentures & Bridgework, Dental Implants | 60% after calendar year deductible | 50% of maximum allowance for out of network covered services  |

|                               |        |                                    |                                                              |
|-------------------------------|--------|------------------------------------|--------------------------------------------------------------|
| Orthodontics                  | Braces | 60% after calendar year deductible | 50% of maximum allowance for out of network covered services |
| Annual Maximum                |        | \$1,500 per person                 | \$1,500                                                      |
| Orthodontics Lifetime Maximum |        | \$1,500 per person                 | \$1,500                                                      |

For detailed information on covered services, see the [Summary Plan Description](#).

\*\*Two dental cleanings are covered per calendar year for each covered person. Four dental cleanings are provided per calendar year for any covered person who is pregnant, has diabetes or heart disease.

### Predetermination of Benefits

If you anticipate a dental expense is going to be over \$300, we recommend you have your dentist submit a dental Predetermination of Benefits form (Dental Claim Form), in advance, to confirm what benefits will be payable. If available, less expensive alternative treatment plans will be presented.

For more information on your dental benefits, [click here](#).

### Dental Premiums Per Pay Period (Before Tax)

| Dental Coverage   | You Pay (Per Pay Period) |
|-------------------|--------------------------|
| <b>Dental</b>     |                          |
| Employee Only     | \$5.00                   |
| Employee + One    | \$11.50                  |
| Employee + Family | \$21.00                  |

## Vision Option and Coverage Details

### EyeMed Vision Benefits

Mutual of Omaha offers you the ability to elect vision coverage through EyeMed Vision Care. This plan provides vision care services such as eye exams and coverage options for glasses or contacts.

To search for an EyeMed Network participating providers, reference the last page of this guide.

EyeMed coverage provides the following benefits, discounts and savings when utilizing a participating provider:

Well Vision Exam: \$25 copay every calendar year

Frame: \$0 Copay, \$150 allowance, covered once every other calendar year

Lenses: Covered every calendar year



\$25 Copay for Single vision, bifocal, trifocal, lenticular and progressive standard lenses.  
\$0 Copay for Anti Reflective Coating-Standard, Scratch Coating-Standard Plastic and Polycarbonate-Standard lenses for dependent children  
Discounts and/or copayments on other lens options, including progressive lenses

Contact Lens: up to \$40 copay for contact lens standard exam (fitting and evaluation)  
\$200 allowance toward the cost of contacts, if not electing glasses.  
Covered every calendar year

For more information on your vision benefits, [click here](#).

### **EyeMed Premiums Per Pay Period (Before Tax)**

| <b>EyeMed Vision Coverage</b> | <b>You Pay (Per Pay Period)</b> |
|-------------------------------|---------------------------------|
| <b>Vision</b>                 |                                 |
| Employee Only                 | \$4.82                          |
| Employee + One                | \$6.91                          |
| Employee + Family             | \$12.37                         |

## **Health Care Flexible Spending Account**

### **Advantages of a Health Care Flexible Spending Account (FSA)**

The Health Care FSA allows you to set aside pre-tax dollars to reimburse you for eligible out of pocket health, prescription drug, dental, and vision expenses. You may use this account for yourself and any tax dependent. You can be reimbursed up to your annual pledge for eligible expenses you've incurred during your benefits eligibility period, even before you've had that amount withheld from your paychecks.

The Health Care FSA reduces your taxable income because your contributions are deposited in the FSA on a pre-tax basis. This means that your contribution is deducted from your paycheck before taxes are withheld. For example, if your income was \$30,000 and your out-of-pocket expenses totaled \$540 and you had \$45 a month deducted from your paycheck before taxes, you could save \$122 in taxes over the course of the year, because your taxable income would be reduced.

Mutual of Omaha's Health Care Flexible Spending Account does not cover over the counter expenses, even if prescribed by a physician, nor is prescribed marijuana a covered expense. We also don't cover taxes and shipping charges.

### **Contribution Amounts**

Minimum – \$60 per year

Maximum – \$3,050 per year

### **Eligible Expenses for Reimbursement**

Your FSA can help you pay for expenses that are predictable. Consider the following types of expenses:

- Health/dental out of pocket expenses
- Deductibles
- Coinsurance/ Copayments
- Prescriptions
- Expenses not covered by the plans or over plan maximums
- Vision/hearing expenses
- Lasik surgery to correct vision (make certain you are a candidate before enrolling in the FSA)

## **Setting Up Your Health Care Flexible Spending Account**

Estimate how much money you will need to cover eligible expenses for yourself and your tax dependents for the period from your benefit effective date to the end of the year. We will automatically divide your total contribution amount evenly across your eligible paychecks. Each year during the annual enrollment period, you will have the opportunity to re-enroll in the Health Care Flexible Spending Account.

## **Important Internal Revenue Service (IRS) Requirements**

- Money contributed to Flexible Spending Accounts must be used for eligible expenses incurred during the year that it is taken from your pay. Following the reimbursement period for the year, up to \$500 of the remaining balance will be rolled over to the next year. Any remaining balance over \$500 will be forfeited.
- Eligible expenses must be incurred after the date your plan participation begins.
- Money cannot be transferred between the Health Care Flexible Spending Account and the Dependent Care Flexible Spending Account.
- The amount paid out will be equal to the annual pledge anytime during the calendar year.
- If you or your dependents are enrolled in a health savings account through another plan, participation in a Health Care FSA could jeopardize the ability for you or your dependents to make contributions to the health savings account. Please contact your tax advisor for additional information.

## **Submitting the Claim**

Claims submitted by Monday at Noon (CST) are processed the same week. Reimbursements are directly deposited into your existing payroll deposit account on Fridays after the claim has been processed.

Please note, after December 31, 2024, you will have until March 31, 2025, to submit reimbursement claims for health care expenses incurred during 2024. After this date, remaining balances up to \$500 will be available for reimbursement.

## **Reimbursement Methods**

### **Online Expense Reimbursement**

If you are enrolled on our health, dental and/or vision plans, your reimbursement claim can be submitted online by signing on to PeopleSoft, click on the Benefits Tile, Benefits Summary tile and then scroll down to Health Care Reimb and click on Review. You will receive email notification alerting you of eligible claims that have been loaded every Tuesday, that are eligible for reimbursement.

[Instructions on how to submit a Health Care claim online.](#)

## Paper Expense Reimbursement

Eligible expenses that are not processed through our online system will need to be submitted on a paper claim form. These expenses may include:

- Vision, if not covered under EyeMed
- Lasik surgery
- Routine hearing exams and hearing aids
- Covered out-of-pocket health, dental, vision and prescription drug expenses incurred while you or your eligible dependents were covered under another health, dental or vision plan.

Paper claim forms and supporting documentation are submitted to the Benefits Department for reimbursement by e-mailing them to the [Benefits.Hotline@mutualofomaha.com](mailto:Benefits.Hotline@mutualofomaha.com).

You have until March 31, 2025, to submit reimbursement claims for health care expenses incurred during 2024.

For more information on the Health Care Flexible Spending Account (FSA) and for a paper claim form, [click here](#).

## Dependent Care Flexible Spending Account

### Advantages of a Dependent Care Flexible Spending Account (FSA)

The Dependent Care FSA allows you to set aside before-tax dollars to pay eligible dependent care expenses. The Dependent Care FSA reduces your taxable income because your contributions are deposited in the FSA on a pre-tax basis. Pre-tax basis means that your contribution is deducted from your paycheck before taxes are withheld. Consult your tax advisor to determine if participating in the dependent care account would be to your advantage based on your combined household income and financial situation.

### Contribution Amounts

If both you and your spouse work or you are a single parent, you can contribute to the dependent care account. The maximum listed is a combined amount for you and your spouse. This is an IRS limit so you need to make sure you don't exceed it, if you have been contributing to a Dependent Care Flexible Spending Account through another employer.

Minimum – \$60 per year

Maximum – \$5,000 per year

### Eligible Expenses

- Dependent Day Care expenses for an eligible dependent incurred while you are at work

Eligible expenses cannot exceed your spouse's earnings, unless your spouse is a full-time student or is disabled. If your spouse is a full-time student or disabled, their earnings are considered to be \$200 a month or \$400 a month if two or more dependents are receiving care.

## Eligible Dependents

An eligible dependent is someone you claim as a dependent on your tax return. The dependent must be under age 13 or a mentally or physically disabled spouse or dependent who lives in your home and is unable to care for himself or herself.

## Setting Up Your Dependent Care Flexible Spending Account

Estimate how much money you will need to cover your expenses for the rest of this year to determine your annual contribution amount. Remember vacation and school breaks (including the summer months). When you incur an eligible expense, you pay the expense, and then you get reimbursed up to the amount of money you have in your Dependent Care FSA.

Each year during annual enrollment period, as required by law, you will have the opportunity to re-enroll in the Dependent Care Flexible Spending Account.

## Important Internal Revenue Service (IRS) Requirements

- Money contributed to Flexible Spending Accounts must be used for eligible expenses incurred during the year that it is taken from your pay or it will be forfeited.
- Eligible expenses must be incurred after the date your plan participation begins.
- Money cannot be transferred between the Health Care Flexible Spending Account and the Dependent Care Flexible Spending Account.
- Expenses paid out are limited by the amount you contribute anytime during the year.

## Reimbursement Method

Once you incur and pay the expense, submit the expense and a claim form to the Benefits Department by e-mailing them to the [Benefits.Hotline@mutualofomaha.com](mailto:Benefits.Hotline@mutualofomaha.com). If you are attaching a receipt with your claim form, remember a canceled check cannot be accepted as a receipt.

## Submitting the Claim

Claims submitted by Monday at Noon (CST) are processed the same week. Reimbursements are directly deposited into your existing payroll deposit account on Fridays after the claim has been processed. You have until March 31, 2025, to submit reimbursement claims for dependent care expenses incurred during 2024.

For more information on the Dependent Care Flexible Spending Account (FSA) and for a paper claim form, [click here](#).

## Life and Loss Benefits

Life insurance is protection for those who you'll leave behind. It pays a benefit at the time of death that can help with final planning and loss of future income.

The Employee, Spouse and Child Life options are term life products. The premiums are paid on an after-tax basis. As a new hire, you may elect any level of coverage without needing to provide proof of good health. After your new hire enrollment, life restriction rules apply, meaning you will only be able to move up one level at annual enrollment, or qualified Life Event, without proof of good health at your own expense.

### Basic Employee Life Benefits

- At no cost to you, the company provides a basic life insurance benefit equal to one times your Annual Benefits Salary.
- This coverage is effective on your first day of employment.
- You will be asked to identify a beneficiary.
- Premiums for coverage exceeding \$50,000 (basic benefit only) are considered taxable income.

As a new hire, your Annual Benefits Salary is equivalent to your annual salary, plus any transitional salary arrangement for production sales employees. Each year, Mutual of Omaha will calculate a new Annual Benefits Salary for the upcoming calendar year based on your salary as of August 31, plus your eligible earnings in the 12 months preceding that date. You may reference the [Summary Plan Description](#) for a more detailed description.

### Employee Supplemental Life Options

- As a new hire, you may elect to purchase increments of 1, 2, 3 or 4 times your Annual Benefit Salary without needing to provide proof of good health.
- The maximum amount of employee group life insurance cannot be greater than \$750,000 (Basic and Supplemental Life combined).

### Employee Supplemental Life Costs

- Premiums are based on your age as of Aug 31 preceding your hire date. The amount of your coverage will not change during the year, even if your monthly pay changes.
- Your rates will be visible when you are completing your enrollment.
- For reference, you can calculate your premiums using the premiums on the next page.

| Employee Age<br>As of Benefits Start Date<br>Monthly Rate per \$1,000 of Coverage |        |
|-----------------------------------------------------------------------------------|--------|
| Under 30                                                                          | \$ .05 |
| 30-34                                                                             | \$ .07 |
| 35-39                                                                             | \$ .09 |
| 40-44                                                                             | \$ .10 |
| 45-49                                                                             | \$ .15 |
| 50-54                                                                             | \$ .23 |
| 55-59                                                                             | \$ .43 |
| 60-64                                                                             | \$ .53 |
| 65-69                                                                             | \$ .93 |
| Over 70                                                                           | \$ .98 |

## Spouse Life Options

You may purchase the following amounts of life insurance:

- \$10,000
- \$25,000
- \$50,000
- \$75,000

The amount of life insurance for your spouse cannot be greater than the total amount of group life insurance carried on you, including basic and supplemental coverage.

## Spouse Life Costs

| Spouse's Age    | Per Pay Period Premium Based on Coverage Level Elected: |          |          |          |
|-----------------|---------------------------------------------------------|----------|----------|----------|
|                 | \$10,000                                                | \$25,000 | \$50,000 | \$75,000 |
| Younger than 40 | \$0.80                                                  | \$2.00   | \$4.00   | \$6.00   |
| 40-44           | \$1.00                                                  | \$2.50   | \$5.00   | \$7.50   |
| 45-49           | \$2.00                                                  | \$5.00   | \$10.00  | \$15.00  |
| 50-54           | \$3.00                                                  | \$7.50   | \$15.00  | \$22.50  |
| 55-59           | \$4.50                                                  | \$11.25  | \$22.50  | \$33.75  |
| 60-64           | \$6.00                                                  | \$15.00  | \$30.00  | \$45.00  |
| 65 and older    | \$13.50                                                 | \$33.75  | \$67.50  | \$101.25 |

## Child Life Options and Premiums

You may purchase the following amounts of life insurance for your eligible children whom are at least 14 days old. Children may be covered through the end of the month in which they turn 26.

One premium will cover all eligible children. Below are the per pay period after tax premiums based on coverage level elected:

| Coverage | Per Pay Period |
|----------|----------------|
| \$10,000 | \$0.35         |
| \$15,000 | \$0.70         |
| \$20,000 | \$1.40         |

## Accidental Death & Dismemberment Insurance (AD&D)

Accidental Death and Dismemberment benefits will be paid if you die, become dismembered or paralyzed as a result of an accident. This is a separate benefit from Life Insurance. An accident is defined as a sudden and unexpected event in which you or your dependent is injured, and the injury is not due to a disease or sickness. This benefit can help offer financial protection for those who depend on you.

## Basic AD&D Benefits

The company provides \$25,000 of employee AD&D coverage at no cost to you.

## Supplemental AD&D Options

- You may purchase additional Supplemental AD&D benefits for yourself and your eligible dependents from \$50,000 to \$250,000 in \$50,000 increments.
- If you enroll in family coverage, coverage for spouse or children is as follows:

| Employee  | Spouse (40%) | Children (10%) |
|-----------|--------------|----------------|
| \$50,000  | \$20,000     | \$5,000        |
| \$100,000 | \$40,000     | \$10,000       |
| \$150,000 | \$60,000     | \$15,000       |
| \$200,000 | \$80,000     | \$20,000       |
| \$250,000 | \$100,000    | \$25,000       |

## Supplemental AD&D Costs

Below are the per pay period after tax premiums for the following options you may purchase:

|                  | Employee Only | Employee + One or Employee |
|------------------|---------------|----------------------------|
| <b>\$50,000</b>  | \$ .75        | \$1.00                     |
| <b>\$100,000</b> | \$1.50        | \$2.00                     |
| <b>\$150,000</b> | \$2.25        | \$3.00                     |
| <b>\$200,000</b> | \$3.00        | \$4.00                     |
| <b>\$250,000</b> | \$3.75        | \$5.00                     |

[Click here for more information on Life benefits.](#) [Click here for more information on AD&D benefits.](#)

## Income Protection Benefits

Short-Term disability and Long-Term Disability help protect your income and future. If you couldn't work for an extended period, how long could you and/or your family keep your lifestyle? Short-Term disability replaces part of your income if you're unable to work due to childbirth, illness or injury. Long-Term Disability helps cover your day-to-day living expenses when you're not able to work for an extended time due to an illness or injury. Both benefits support you through non-work-related illness or injuries.

### Short-Term Disability Benefits

The Short-Term Disability ("STD") Plan provides short-term income replacement benefits for eligible employees who are determined by the Health Services Department to have an absence due to an illness and are unable to perform the duties of their assigned jobs.

If you are experiencing or anticipating a short-term disability, you will be assigned a case manager

from Health Services to assist you with this benefit.

**Eligibility** – Employees are eligible for STD coverage following 12 months of continuous employment.

**Amount of Benefit for Eligible Employees** – In the event of an eligible absence, you will receive 70% of base pay after meeting the 5-day waiting period.

**Maximum Benefit Period** – Up to 125 days in a rolling 12-month time period, which includes holidays. This period can be used to fill the waiting period for Long-Term Disability. This does include how STD is calculated for employees who have variable pay.

[For more information on Short-Term benefits, click here.](#)

## Basic Long-Term Disability Benefits

Long-Term Disability benefits replace a portion of your pay if you become disabled and are unable to work.

- At no cost to you, the company provides basic monthly pay replacement of 60% of your Annual Benefit Salary (not to exceed a maximum monthly benefit of \$10,000)
- There is a six-month period before benefits are payable

As a new hire, your Annual Benefits Salary is equivalent to your annual salary, plus any transitional salary arrangement for production sales employees. Each year, Mutual of Omaha will calculate a new Annual Benefits Salary for the upcoming calendar year based on your salary as of August 31, plus your eligible earnings in the 12 months preceding that date. You may reference the [Summary Plan Description](#) for a more detailed description.

## Long-Term Disability Supplemental Options and Costs

- You may purchase an additional 10% of supplemental LTD coverage for a total monthly pay replacement of 70% of your Annual Benefit Salary (not to exceed a maximum monthly benefit of \$20,000)
- If you elect the additional 10% of coverage, your portion of the cost will be paid with before tax dollars from your pay.
- The premium rates will be visible on your enrollment. The pay period rate is equal to your monthly Annual Benefits Salary x .0030/2.

[For more information on Long-Term benefits, click here.](#)

## Paid Time Off Benefits

Paid Time Off benefits available:

- Holidays
- Personal Time
- Vacation
- Parental Leave

For more information on Time Off benefits, [click here.](#)



# Holidays

Employees normally scheduled to work on company observed Holiday are eligible for Holiday Pay.

**Mutual of Omaha Insurance Company** observes 11 Holidays each year. If all 11 Holidays are not on the Holiday Schedule below, then the remaining Holidays will be considered Floating Holidays and they will be added to your Personal Time balance to be used at your discretion. The Cultural Celebration holiday will always be a floating holiday and will be added to your Personal Time balance each year.

## Holiday Schedule for 2024

| <b>Mutual of Omaha Insurance Holidays</b> |
|-------------------------------------------|
|                                           |
| New Year's Day                            |
| Martin Luther King, Jr. Day               |
| Memorial Day                              |
| Independence Day                          |
| Day after Independence Day                |
| Labor Day                                 |
| Thanksgiving Day                          |
| Day after Thanksgiving Day                |
| Christmas Day                             |
|                                           |
| <b>Two Additional Personal Days</b>       |

# Personal Time

All regular new hire employees will receive eight hours and a pro-rated amount of Personal Time on your date of hire. The chart below lists the full amount (8 hours + pro-rated amount) based on the month you are hired. Following your first year of employment, you will receive an allotment of personal time each year in January. Personal time does not rollover from year to year.

Personal time can be used for sick time, and at your discretion, with manager's approval, for any time away from work.

### Personal Time – New Hire amount based on Standard Hours worked:

| <b>Hire Month</b> | <b>40 hrs/week</b> | <b>30 – 39 hrs/week</b> |
|-------------------|--------------------|-------------------------|
| 1/1/2024          | 56                 | 42                      |
| 2/1/2024          | 51.50              | 38.50                   |
| 3/1/2024          | 47                 | 35                      |
| 4/1/2024          | 42.50              | 31.50                   |
| 5/1/2024          | 38                 | 28                      |

|           |       |       |
|-----------|-------|-------|
| 6/1/2024  | 33.50 | 24.50 |
| 7/1/2024  | 29    | 21    |
| 8/1/2024  | 24.50 | 17.50 |
| 9/1/2024  | 20    | 14    |
| 10/1/2024 | 15.50 | 10.50 |
| 11/1/2024 | 11    | 8     |
| 12/1/2024 | 8     | 8     |
| 1/1/2025  | 56    | 42    |

Due to how the holidays fall in 2024 and 2025, the above chart reflects the additional pro-rated personal time granted due to unused floating holidays and based upon the number of hours an employee is scheduled to work. Regular employees with standard hours of less than 20 will not receive any floating holidays.

## Vacation

New employees will begin to accrue vacation on their benefits effective date. Vacation time can be used at your discretion, and with manager's approval, for any time away from work.

| Years of Service       | Annual Vacation Accrual Rate | Hourly Accrual Rate | Vacation Limit |
|------------------------|------------------------------|---------------------|----------------|
| Up to 5 yrs of service | 15 days per year             | 0.057692            | 20 days        |
| 5 yrs of service       | 18 days per year             | 0.069231            | 23 days        |
| 10 yrs of service      | 20.5 days per year           | 0.078846            | 25.5 days      |
| 15 yrs of service      | 23 days per year             | 0.088462            | 28 days        |
| 25 yrs of service      | 28 days per year             | 0.107692            | 33 days        |

Vacation balances rollover from year to year. Accrual continues unless you reach the vacation limit. This limit is equivalent to your accrual rate plus 5 days. We will notify you if you are nearing your limit.

Vacation is earned and accrued each pay period. The amount you receive may vary based on the number of days, or hours worked, within the pay period.

To calculate your accrual each pay period, count the workdays between the 1st and the 15th or between the 16th and the last day of the month. The number of workdays in that pay period will determine your accrual. Below is an example of accrual rates per pay period, if working a standard 40-hour work week.

| Accrual Rate Based on Months of Service | 9-day Pay Period (72 hrs worked) | 10-day Pay Period (80 hrs worked) | 11-day Pay Period (88 hrs worked) | 12-day Pay Period (96 hrs worked) |
|-----------------------------------------|----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| 0 to 59                                 | 4.15 hrs                         | 4.62 hrs                          | 5.08 hrs                          | 5.54 hrs                          |
| 60 to 119                               | 4.98 hrs                         | 5.54 hrs                          | 6.09 hrs                          | 6.65 hrs                          |
| 120 to 179                              | 5.68 hrs                         | 6.31 hrs                          | 6.94 hrs                          | 7.57 hrs                          |
| 180 to 299                              | 6.37 hrs                         | 7.08 hrs                          | 7.78 hrs                          | 8.49 hrs                          |
| 300 +                                   | 7.75 hrs                         | 8.62 hrs                          | 9.48 hrs                          | 10.34 hrs                         |

If you work less than 40 hours per week, count the number of hours worked during the pay period and multiply by the hourly Accrual rate.

Your vacation balance will be visible on your pay advice and can be accessed using the Vacation Planner. You will see your first vacation balance on the paycheck received on the 25th of the month following your benefits effective date.

| <b>Benefits Effective Date</b> | <b>Pay Advice w/1st Award of Vacation</b> |
|--------------------------------|-------------------------------------------|
| 01/01                          | 01/25                                     |
| 02/01                          | 02/25                                     |
| 03/01                          | 03/25                                     |
| 04/01                          | 04/25                                     |
| 05/01                          | 05/25                                     |
| 06/01                          | 06/25                                     |
| 07/01                          | 07/25                                     |
| 08/01                          | 08/25                                     |
| 09/01                          | 09/25                                     |
| 10/01                          | 10/25                                     |
| 11/01                          | 11/25                                     |
| 12/01                          | 12/25                                     |

[For more information on Paid Time Off benefits, click here.](#)

## Parental Leave

Parental Leave provides up to four weeks of paid parental leave based upon the number of hours the employee is regularly scheduled to work per week (two weeks coded as Parental Leave and two weeks as additional vacation) per maternity/adoption occurrence for eligible employees with one full year of continuous employment. Parental Leave will need to be taken within six months of the birth or adoption.

[For more information on Parental Leave benefits, click here.](#)

# 401(k) Long-Term Savings Plan

Our 401(k) plans are long term savings plans set up to assist you for saving for retirement, and we encourage you to save appropriately.

All employees are eligible to participate in the 401(k) plan upon your benefits effective date.

You may contribute a total of 0-75% of your earnings on a Pre-Tax or After-Tax basis each pay period. Employee contributions in partial fractional percentages are not allowed.

If you were accruing benefits under the Mutual of Omaha Retirement Income Plan as of December 31, 2016, the company will match 50% of your contributions, up to the first 7% of your eligible earnings.

If you were not accruing benefits under the Mutual of Omaha Retirement Income Plan as of December 31, 2016 or were hired or rehired as an employee on or after January 1, 2017, Mutual of Omaha will match \$1 for \$1 on the first 6% of your contributions. Mutual of Omaha will also contribute an additional 2% of your compensation earned during the Plan year just for being an employee. This additional 2% contribution will be known as the Employer Retirement Contribution (the "ERC").

The company matching contributions and ERC are deposited at the same time as your contributions.

You are always 100% vested in your contributions and are immediately 100% vested in company matching contributions (subject to gains and losses). However, if you are eligible for ERC, those contributions are subject to a three-year graded vesting schedule as shown below:

| <u>Years of Service</u> | <u>% Vested</u> |
|-------------------------|-----------------|
| One                     | 33%             |
| Two                     | 66%             |
| Three                   | 100%            |

**Initial Enrollment:** To begin your contributions in conjunction with your benefits effective date, your initial enrollment will be part of your electronic benefits enrollment process.

**Employee Contribution Changes:** You may make changes in your employee contribution percentage after your initial enrollment by going to [Associate Access](#).

Changes to your employee contribution percentage are processed in conjunction with each pay period and will be processed as soon as administratively feasible.

**Investment Election Changes:** You may make changes to your asset allocations of contributions, as well as transfer your existing account balances to different investment alternatives, by logging onto your account through the Internet or by calling Mutual of Omaha Retirement Services at 1-888-917-7191. Information and directions will be emailed to you prior to your first contribution and can also be found on [Associate Access](#).

Prior to age 59½, our plan does allow for loans and hardship withdrawals as defined by the IRS.

Your employee contributions to the Plan plus any amount deferred under other qualified retirement plans cannot exceed a maximum set by the Internal Revenue Service for each calendar year. The maximum employee contribution limit does not include catch-up contributions, which is for employees over age 50.

Our plans do accept rollovers from other qualified plans. You can do this at any time. There are forms

to be completed and information on [Associate Access](#).

[For more information on your 401\(k\) benefits, click here.](#)

## Voluntary ARAG Legal Services with ID Theft Protection

The Mutual of Omaha Voluntary Legal Services Plan offers legal expense insurance through ARAG. If you enroll in the voluntary legal services plan, you will receive access to consult with an attorney in person or via phone and have access to a range of online resources.

| Option                                                   | Coverage Provided                                                                                                                                                 |
|----------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <a href="#">UltimateAdvisor</a><br>\$9.77 per pay period | Identity Theft Protection, Consumer Protection, Criminal Matters, Real Estate Matters, Debt-Related Matters, Wills and Estate Planning, Divorce and DIY Documents |

[For more information on the ARAG Legal Service and Identity Theft Protection, click here.](#)

## Supplemental Health Benefits

Supplemental health benefits can help you pay for expenses not covered by health insurance. The expenses may come from accidents, illness, and hospital stays.

### Voluntary Accident Insurance

Accident insurance provides a lump-sum cash benefit for injuries you or an insured family member sustains as a result of an accident. This benefit can help safeguard your savings by paying out-of-pocket medical expenses as determined by the plan, supplementing daily living expenses and covering lost income from unpaid time off work. Voluntary Accident Insurance coverage is effective on your benefits effective date.

#### Current Voluntary Accident Pay Period Premiums

|                   |         |
|-------------------|---------|
| Employee Only     | \$4.70  |
| Employee + 1      | \$7.45  |
| Employee + Family | \$11.34 |

[For more information on Voluntary Accident Insurance, click here.](#)

### Voluntary Critical Illness Insurance

A Critical Illness insurance policy can provide the extra security you need to help lessen the financial impact associated with the treatment and recovery from a serious illness as determined by the plan.

Critical Illness insurance helps take care of your bills so you can focus on what's most important – recovery. Voluntary Critical Illness Insurance coverage is effective on your benefits effective date.

**Current Voluntary Critical Illness Pay Period Premiums**

| Age   | \$5,000 | \$10,000 | \$15,000 | \$30,000 |
|-------|---------|----------|----------|----------|
| 0-29  | \$0.55  | \$1.10   | \$1.65   | \$2.20   |
| 30-39 | \$1.00  | \$2.00   | \$3.00   | \$4.00   |
| 40-49 | \$2.20  | \$4.40   | \$6.60   | \$8.80   |
| 50-59 | \$4.63  | \$9.25   | \$13.88  | \$18.50  |
| 60-69 | \$9.63  | \$19.25  | \$28.88  | \$38.50  |

[Form more information on Voluntary Critical Illness Insurance, click here.](#)

**Voluntary Hospital Indemnity Insurance**

Hospital Indemnity Insurance supplements an employee's existing health insurance coverage. It pays a benefit to the insured to use as they wish to help them pay for any out-of-pocket expenses, they may incur due to a hospital stay.

**Current Voluntary Hospital Indemnity Pay Period Premiums**

|                   |         |
|-------------------|---------|
| Employee Only     | \$4.50  |
| Employee + 1      | \$9.50  |
| Employee + Family | \$12.25 |

[For more information on Voluntary Hospital Indemnity Insurance, click here.](#)

# Other Benefits Available to You Throughout the Year

**Nationwide Pet Insurance**

Pets become part of your family. When something happens, you want to do everything possible to help them, but it can be expensive. Mutual offers pet insurance to help put your mind at ease and help you be prepared when you need it most. This is an optional benefit.

Nationwide® covers a wide range of medical problems and conditions related to accidents and illnesses, including cancer. It's available for dogs, cats, birds and exotic pets. There is also an additional wellness care option for vaccinations, flea/tick prevention and more. And you can use any veterinarian worldwide even specialists and emergency care providers.

Enrollment can happen anytime during the year. You can also change or cancel your pet insurance coverage at any point. Just remember pre-existing conditions are not covered. If you have questions about the coverage or enrollment, call Nationwide at 877-738-7874 or visit [PetsNationwide.com](http://PetsNationwide.com).

[For more information on Nationwide Pet Insurance, click here.](#)

## **Amplifon Hearing Discount Program**

Do you or a family member live with hearing loss? Mutual of Omaha offers a comprehensive, affordable hearing care program through Amplifon Hearing Health Care, one of the nation's largest providers of hearing discounts. There are no premiums or no sign up needed for this program. It is available to you at any time as an active employee.

All you have to do to get started in order to get the discounts is call 888-713-7655 and Amplifon will find a provider near you. A patient care advocate will explain the Amplifon process, get your mailing information and assist you in making the appointment with a hearing care professional. Amplifon will send information to you and the provider prior to the appointment.

[For more information on Amplifon benefits offered to Mutual of Omaha employees and their family members, click here.](#)

## **Tuition Reimbursement Benefits**

Mutual of Omaha offers generous tuition reimbursement programs for associates. We support life-long learning and will reimburse up to 100 percent of tuition costs, with a maximum limit of \$400 per credit hour, for courses that meet the guidelines and have been successfully completed.

[For more information on Tuition Reimbursement benefits, click here.](#)

Refer to the [Summary Plan Description](#), found on Associate Access for a complete explanation of all your group benefits.

# Web Sites, Links and Contact Information References

Aetna:

[www.aetnnavigator.com](http://www.aetnnavigator.com)

1-855-210-0024

When searching for a provider, make sure you Select "Aetna Choice POS II (Open Access)"

PrudentRX (Specialty Prescription Drugs)

800-578-4403

Maintenance Choice Opt-Out Program

1-888-792-3862 (Aetna)

Workplace Solutions Dental (Mutually Preferred network)

[www.mutualofomaha.com/dental](http://www.mutualofomaha.com/dental)

800-927-9197

EyeMed Provider Link (Insight network)

[www.eyemed.com](http://www.eyemed.com)

866-804-0982

401(k) Account Information

[www.getretirementright.com](http://www.getretirementright.com)

888-917-7191

ARAG Legal Services

[www.ARAGlegal.com](http://www.ARAGlegal.com)

800-247-4184

Voluntary Accident, Critical Illness and Hospital Indemnity Insurance (Workplace Solutions)

800-877-5176

Nationwide Pet Insurance

[www.PetsNationwide.com](http://www.PetsNationwide.com)

877-738-7874

Amplifon Heating Discount Program

888-713-7655

Benefits Hotline (For questions on your benefits and FSA processing)

Local (402) 351-3300 and select option "1" or Toll Free (800) 365-1405

[Benefits.Hotline@mutualofomaha.com](mailto:Benefits.Hotline@mutualofomaha.com)

Payroll Hotline (For questions regarding pay and taxes)

(402) 351-3300 and select option "3" or Toll Free (800) 365-1405

[Payroll.Hotline@mutualofomaha.com](mailto:Payroll.Hotline@mutualofomaha.com)

Tuition Reimbursement Hotline (For questions regarding tuition reimbursement or e-learning)

(402) 351-3300 and select option "4" or Toll Free (800) 365-1405